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QUESTION: 1

A good user management process includes the following tasks:

- receive new user identity requests
- receive requests for changes to user identities
- use access policies to evaluate requests
- gather approvals
- place users in groups
- update accounts
- synchronize passwords

Which additional step is essential in a good user management process?

- A. Back up directory information
- B. Check that existing accounts are valid
- C. Verify user management process ownership
- D. Grant or block access to programs, based on access policy

Answer: B

QUESTION: 2

What is considered the lowest maturity level in Identity Management maturity?

- A. Password management
- B. Access rights accountability
- C. Provisioning approval and process automation
- D. Connectors to access controlled systems (one tool managing multiple systems)

Answer: D

QUESTION: 3

After a number of interviews with various customer personnel, the term "user productivity logon and transaction experience" comes up as a business process. Other than the word "logon", the description does not provide much insight into how this process relates to security. Which list of security (and related) elements relate most strongly to this customer business process?

- A. Firewall, filtering router, intrusion detection
- B. SSL acceleration, content filtering, pop-up blockers
- C. Single sign-on, personalization, scalability, availability
- D. Identification, public-key infrastructure, multi-factor authentication

Answer: C

QUESTION: 4

What information should a customer baseline document include?

- A. Proof that there are no existing orphan accounts
- B. The naming convention in place for all current users
- C. The customer key business processes related to security
- D. A list of all authentication mechanisms used by the customer

Answer: C

QUESTION: 5

A customer has resources being managed in different facilities. When configuring a security solution, what is the most important element to consider in the design of the system?

- A. Use of a fiber optic backbone
- B. The encryption protocol to be used
- C. Location of firewalls in the internal network
- D. The time zone in which each facility is located

Answer: C

QUESTION: 6

What is the objective of documenting the business and IT organizational structure of a company?

- A. It helps the solution advisor identify the number of products that need to be deployed.
- B. This step is essential to identify key areas of the business processes that relate to security.
- C. It indicates the approximate number of licenses required for each product the company purchases.
- D. The business organizational structure must match certain specifications for the product to be usable.

Answer: B

QUESTION: 7

What needs to be defined for the Identity Management aspect of a Security Solution?

- A. Processes
- B. Driver's licenses
- C. Password selection
- D. Employee pay bands

Answer: A

QUESTION: 8

Good workflow capability is a sign of maturity related to which aspect of security?

- A. Provisioning
- B. Authorization
- C. Authentication
- D. New initiative deployment

Answer: A

QUESTION: 9

Who must approve a requirements specification?

- A. The customer and the sales team
- B. The customer and the implementation team
- C. The implementation team and the sales team
- D. The implementation team and the product support team

Answer: B

QUESTION: 10

What is the purpose of the context diagram for a security solution?

- A. It provides a detailed listing of the software used in the solution and how the software is connected.
- B. It provides a detailed listing of the hardware used in the solution and how the hardware is connected.
- C. It scopes the security system's responsibilities and provides a black box view of the system interface.
- D. It provides a listing of the hardware and software used in the system and how they are interconnected.

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