



# 000-R15

## IBM

*AnyPlace Kiosk 5xx, 7xx, and 9xx Technical Mastery*

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| <b>Exam Name:</b>    | <b>AnyPlace Kiosk 5xx, 7xx, and 9xx Technical Mastery</b> |                         |                |
| <b>Exam Type:</b>    | <b>IBM</b>  | <b>Exam Code:</b>       | <b>000-R15</b> |
| <b>Certification</b> | <b>IBM Specialist</b>                                     | <b>Total Questions:</b> | <b>66</b>      |

**Question: 1**

The IBM Diagnostics for POS Systems and Peripherals runs from which media?

- A. The enterprise server
- B. A USB connected CDROM drive
- C. A USB memory key, 256MB or larger
- D. A subdirectory on the hard disk drive of the system

**Answer: C**

**Question: 2**

What is the standard RAM configuration on all IBM Any Place Kiosk models?

- A. 1GB
- B. 2GB
- C. 256MB
- D. 512MB

**Answer: D**

**Question: 3**

Where can either the IBM Any Place Line Scanner or the IBM Any Place Omni Scanner be attached?

- A. RJ45 connector located under the larger I/O door
- B. RJ45 connector located under the side access door
- C. RJ45 connector located under the smaller I/O door
- D. RJ45 connector located under the chin of the display

**Answer: A**

**Question: 4**

What is the purpose of attaching the POS Hub to an IBM Any Place Kiosk?

- A. It provides backup power to the Any Place Kiosk system.
- B. It provides support for a second Any Place Kiosk in an adjacent checkout location.
- C. It enables the Any Place Kiosk to which it is attached to act as a centralized server.
- D. It enables attachment of peripheral devices such as a cash drawer, customer display, keyboard, or printer.

**Answer: D**

**Question: 5**

Although the normal electrostatic discharge is \_\_\_\_\_ volts, IBM tests to make sure the IBM Any Place Kiosk can withstand \_\_\_\_\_ volts without damage.

- A. 700 and 1,500
- B. 1,500 and 7,000
- C. 7,000 and 15,000
- D. 15,000 and 25,000

**Answer: C**

**Question: 6**

When utilizing the IBM Any Place POS Hub, where does the IBM Any Place Kiosk get its power?

|                      |   |                         |                |
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- A. A lithium ion battery
- B. An external power supply
- C. The any Place POS Hub to which it is connected
- D. Its own integrated power supply that is plugged into a wall outlet

**Answer: C**

**Question: 7**

A customer has been using several IBM Any Place Kiosk Models 1Z2 and 1Z5 since mid-2006. They are very interested in implementing the IBM Any Place POS Hub. Which information should be provided to this customer?

- A. The POS Hub is fully compatible with their current Any Place Kiosk models.
- B. It is not possible to implement the POS Hub with their current Any Place Kiosk models.
- C. It is possible to implement the POS Hub only if they are running Windows Embedded for Point of Service (WEPOS).
- D. It is possible to implement the POS Hub only if their current kiosks were originally ordered with the optional PCMCIA slot.

**Answer: B**

**Question: 8**

What is the final step to restoring CMOS settings?

- A. Update BIOS
- B. Update all drivers
- C. Recalibrate the touch screen
- D. Restore any customer-specific settings that were affected

**Answer: D**

**Question: 9**

Which three operating systems are supported by IBM on the IBM Any Place Kiosk? (Choose three.)

- A. IBM PC DOS 7.0
- B. Microsoft Windows 2000
- C. IBM Retail Environment for SUSE Linux
- D. Microsoft Windows Vista Business (32-bit)
- E. Microsoft Windows XP Professional Edition (32-bit)
- F. Microsoft Windows Embedded for Point of Service (WEPOS)

**Answer: D, E, F**

**Question: 10**

In order to prevent electrostatic discharge (ESD) damage when removing or replacing parts in the IBM Any Place Kiosk, which preliminary step should be taken before opening the device?

- A. Remove wool clothing to reduce ESD
- B. Connect an ESD wrist strap and cord
- C. Do not stand on a carpeted surface; stand on an ESD treated rubber mat
- D. Wear rubber gloves to reduce static electricity and prevent cutting fingers on the sharp edges

**Answer: B**

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