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Citrix Presentation Server 4.0: Support

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QUESTION 1:

Scenario: A Network Administrator has been instructed to setup a connection between the Secure Gateway and the Web Interface. Which two options should be used to establish the connection? (Choose two.)

- A. HTTPS
- B. HTTP
- C. Encryption Access System
- D. Microsoft Certificate Services
- E. UDP

Answer: A,B

QUESTION 2:

Scenario: Certkiller is the new administrator of Certkiller .com. She notices that the IMA Service on one of his servers failed to start. Which two tests should he perform to find out why the IMA Service failed to start? (Choose two.)

- A. Verify that the Spooler Service is started when a new user logs on
- B. When connecting directly, verify that the IMA Service is running on the data store server
- C. Verify that the Spooler Service is started in the system context rather than for a user
- D. When connecting directly to the data store, verify that an ODBC connection exists

Answer: C,D

QUESTION 3:

Scenario: An administrator wants to generate real-time metric graphs to see a representation of the server conditions that generate an alert or alarm and other conditions that surround the event. In which two locations can this be done? (Choose two.)

- A. In the Presentation Server Console
- B. Under the Resource Watcher tab
- C. Under the Resource Manager Server tab
- D. In the Access Suite Console

Answer: A,D

QUESTION 4:

Scenario: Dave Jones installed a new version of the license server software for

Presentation Server. He then noticed that Presentation Server is not recognizing the license server. Which licensing issue would cause the Presentation Server not to recognize the license server?

- A. An incorrect version of the License Management Console was installed.
- B. The Presentation Server was pointing to the wrong port of the License Management Console.
- C. The Presentation Server ran out of licenses.
- D. An incorrect version of the license software was installed.

Answer: D

QUESTION 5:

Scenario: A new Network Administrator with minimal experience checking Load Manager statistics is instructed to use a command line utility to query the tables of the dynamic store. Which command should the administrator use to query the tables of the dynamic store located on the data collector?

- A. QUERY /STORE
- B. QUERYDS
- C. QUERY /FARM
- D. QUERY S
- E. QFARM /TAB

Answer: B

QUESTION 6:

Which command can be used to change the password associated with the data store database?

- A. DSCONFIG
- B. DSINSTALL
- C. DSEDIT
- D. DSMMAINT

Answer: D

QUESTION 7:

Scenario: The help desk administrator receives a call from a user who has received an error message that states, "The system could not log you on." The user is attempting to log on from a remote location. There have been no reports of network issues and the domain controller seems to be accepting authentication requests from other users. After confirming that the user is using the correct credentials, you proceed with determining

the cause of the issue. Which three steps must be completed to determine whether the issue is caused by the Presentation Server Client? (Choose three.)

- A. Check that UDP port 1604 is open
- B. Open TCP port 3389 on the server
- C. Connect using RDP and determine if the situation improves
- D. Verify that logons are enabled for RDP and ICA connections in the Citrix Connection Configuration tool
- E. Verify that the ICA listener is disabled

Answer: B,C,D

QUESTION 8:

Scenario: A hardware load balancer and three servers running the Web Interface and the Secure Gateway Service are configured within a single hop DMZ . Within the last half hour, you received several dozen complaints that remote users cannot connect to the Presentation Server environment. What are the two most likely causes? (Choose two.)

- A. Hardware load balancer failure
- B. Network failure
- C. Permission failure
- D. Web Interface server failure

Answer: A,B

QUESTION 9:

Scenario: Six months ago an organization successfully deployed a new CRM application on servers running Presentation Server to users in the local office and to users in remote offices.

Recently, the organization has introduced a policy allowing users in the headquarters office to work remotely from home. Users access applications using the existing Secure Gateway and Presentation Server infrastructure. However, as more employees choose to work remotely, they have increasingly complained about poor performance.

In order to resolve the performance issues, which resources may require increased capacity?

- A. Internet connection of the data center
- B. CRM database servers
- C. Servers running Presentation Server
- D. LAN switch of the data center

Answer: A

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