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# 000-N04

## IBM

*IBM Commerce Solutions Order Mgmt Technical Mastery  
v1*

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**QUESTION: 1**

An Order can contain Order lines from:

- A. Single channel , Single brand
- B. Single channel , Multiple brand
- C. Multiple channel , Multiple brand
- D. All of the above.

**Answer: D**

**QUESTION: 2**

How is the selection of a Warehouse or distribution centre or Store configured if not specified during order creation?

- A. Scheduling rules
- B. Sourcing rules
- C. Resource pool
- D. Available to promise rules.

**Answer: B**

**QUESTION: 3**

What is the approximate number of public APIs the IBM Sterling Platform has?

- A. 500
- B. 1000
- C. 1500
- D. 2000

**Answer: B**

**QUESTION: 4**

Sterling Reverse Logistics enables Customers to:

- A. Return goods across any channel regardless of the original channel used during purchase.
- B. Exchange Goods regardless of the original channel.
- C. Get a credit for goods regardless of the original channel.
- D. All of the above.

**Answer:** D

**QUESTION: 5**

In what business scenario has Delivery & Service Scheduling helped tracked capacity?

- A. Truck availability for delivery.
- B. Service skill to perform service.
- C. Warehouse capacity to perform order.
- D. Call Center volume to take call.

**Answer:** D

**QUESTION: 6**

What CAN the IBM Sterling Sourcing Engine do?What CAN? the IBM Sterling Sourcing Engine do?

- A. Define warehouse pick tasks for the order.
- B. Define rules whether the order should be split across warehouses at the header or line level.
- C. Select the Warehouse.
- D. Determine if additional orders like transfer or purchase orders are needed to help fulfill the order.

**Answer:** A

**QUESTION: 7**

Sterling return orders can be \_\_\_\_\_.

- A. exchanges
- B. uneven exchanges
- C. wrong Items
- D. All of the above.

**Answer:** D

**QUESTION: 8**

Typical customer needs that make Delivery & Service Scheduling a good fit do NOT include:



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