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IBM

Retail Store Solutions - 4690 Technical Solutions

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QUESTION: 1

The retailer wants to do check imaging. Which IBM 4610 SureMark printer model should they use?

- A. TI4
- B. TI9
- C. 2CR
- D. TM6

Answer: B

QUESTION: 2

A support plan should include support procedures for handling in-store problems. What are two recommendations for getting assistance with operational or technical problems that cannot be handled by store management? (Choose two.)

- A. call IBM Techline
- B. call the hardware service provider
- C. call the store chain designated help desk
- D. call IBM/Business Partner technical support

Answer: C, D

QUESTION: 3

The retailer is a grocery store with a pharmacy inside the store. They want to send transaction data to the insurance companies on a real-time basis to gain the benefits of faster reimbursement. Which IBM product is the best choice?

- A. ICESoft Browser
- B. Store Integrator GUI (SIGUI)
- C. Remote Management Agent (RMA)
- D. Data Integration Facility (DIF)

Answer: D

QUESTION: 4

A customer asks if it is possible to update BIOS settings on their registers remotely. Which utility is used to remotely update the BIOS settings on registers?

- A. Remote Operator
- B. Remote Terminal Utility
- C. Remote Management Agent
- D. Remote Auxiliary Console

Answer: B

QUESTION: 5

What is indicated when a terminal is stopped with Z001?

- A. There is a hard disk problem.
- B. The terminal application is failing.
- C. The terminal number has not been set.
- D. The terminal is not configured in the 4690 system.

Answer: C

QUESTION: 6

To load a PXE terminal, which service must be running on a store controller?

- A. RMA
- B. RTU
- C. RPL
- D. DHCP

Answer: D

QUESTION: 7

What is the name of the logical filename required for each controller on the network to be able to run Remote Management Agent?

- A. RMAHOST
- B. RMAAGENT
- C. HOSTNAME
- D. RMAMASTER
- E. HOSTAGENT

Answer: C

QUESTION: 8

Which approach is the recommended first step when installing a new release of the 4690 operating system?

- A. install software at the store
- B. install software at a test site
- C. install software in the store via Remote Operator
- D. send the installation files down to the store from the host

Answer: B

QUESTION: 9

A customer has defined the user logical name ITEMFILE in the controller configuration as ADXLXAAN::ADX_IDT1:ITEMFILE.DAT. What logical name can you use to access the local copy of the file?

- A. \$STEMFILE
- B. %STEMFILE
- C. %ITEMFILE
- D. \$ITEMFILE

Answer: A

QUESTION: 10

A potential 4690 customer has a requirement to implement a cost effective POS solution based on their specific budget. The customer asks to see the list prices of all software that would be included in the proposal. Which two IBM resources contain list prices for POS software? (Choose two.)

- A. IBMLink
- B. IBM sales manual
- C. IBM e-Config tool
- D. IBM Knowledgebase

Answer: A, C

QUESTION: 11



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