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Microsoft
Microsoft Dynamics CRM 2011 Installation and Deployment

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QUESTION: 1

You work as an administrator at ABC.com. ABC.com makes use of Microsoft Dynamics CRM 2011, and have Microsoft Dynamics CRM E-Mail Router configured. There is currently in excess of 900 queue mailboxes configured for ABC.com. Subsequent to receiving instruction to configure the E-Mail Router to imports messages sent to the queue mailboxes automatically, in the least amount of time, you start by creating forwarding rules for all ABC.com's queue mailboxes. You need to make sure that the configuration is suitably completed. Which of the following actions should you take?

A. You should consider setting the E-mail access type C Incoming option to Forward Mailbox for all queues, and configure the E-mail Router to use a forward mailbox. You should then publish the E-Mail Router settings.
B. You should consider setting the E-mail access type C Incoming option to Forward Mailbox for all queues, and configure the E-mail Router to use only the queue mailboxes. You should then publish the E-Mail Router settings.
C. You should consider setting the E-mail access type C Incoming option to E-mail Router for all queues, and configure the E-mail Router to use only the queue mailboxes. You should then publish the E-Mail Router settings.
D. You should consider setting the E-mail access type C Incoming option to E-mail Router for all queues, and configure the E-mail Router to use a forward mailbox. You should then publish the E- Mail Router settings.

Answer: C

QUESTION: 2

You work as an administrator at ABC.com. ABC.com makes use of Microsoft Dynamics CRM Server 2011 on-premise in their environment. ABC.com has five organizations configured for their CRM environment. ABC.com policy requires all ABC.com users to have accounts in all organizations. You are instructed to make sure that the Microsoft Dynamics CRM E-Mail Router is configured to satisfy the policy. You have also been informed that fifty percent of ABC.com's users have Exchange Online e-mail accounts, while the rest has Microsoft Exchange Server 2010 e-mail accounts. Which of the following actions should you take?

A. You should consider generating 10 incoming profiles.
B. You should consider generating 5 incoming profiles.
C. You should consider generating a single incoming profile.
D. You should not consider generating an incoming profile.

Answer: B

QUESTION: 3

You work as an administrator at ABC.com. ABC.com makes use of Microsoft Dynamics CRM Server 2011 in their environment. You have received instructions to make sure that an incoming profile is configured for an Exchange server, named ABC-SR18, which has Microsoft Exchange Server 2003 installed. Which of the following actions should you take?

A. You should use https://ABC-sr18 as the incoming server address.
B. You should use https://ABC-sr18/EWS/Exchange.asmx as the incoming server address.
C. You should consider upgrading to Exchange Server 2007.
D. You should consider upgrading to Exchange Server Online.

Answer: A

Reference:
http://msdn.microsoft.com/en-us/library/hh182255.aspx

QUESTION: 4
You work as an administrator at ABC.com. ABC.com makes use of Microsoft Dynamics CRM Server 2011 in their environment. You have recently configured the Microsoft Dynamics CRM E-Mail Router for ABC.com's environment. Which of the following options are TRUE with regards to the Microsoft Dynamics CRM Server 2011 E-Mail Router?

A. You should install Microsoft Dynamics CRM Server 2011 E-Mail Router on computers running Windows Vista, or Windows Server 2008 R2 (x64).
B. You should install Microsoft Dynamics CRM Server 2011 E-Mail Router on computers running Windows 7, or Windows Server 2008 R2 (x64).
C. You should install Microsoft Dynamics CRM Server 2011 E-Mail Router on computers running Windows XP, or Windows Server 2008 R2 (x64).
D. You should install Microsoft Dynamics CRM Server 2011 E-Mail Router on computers running Windows 7, or Windows Server 2008 R2 (x64).Windows Server 2008 R2 (x86)

Answer: B

Reference:
http://technet.microsoft.com/en-us/library/gg554837.aspx

QUESTION: 5
You work as an administrator at ABC.com. ABC.com makes use of Microsoft Dynamics CRM Server 2011 on-premise in their environment. You have configured a forward mailbox that will be used by two newly configured message queues for inbound

e-mail. The two new queues will make use of the Microsoft Dynamics CRM E- Mail Router for outbound e-mail. ABC.com currently has POP3 e-mail accounts, and makes use of the SMTP protocol for forwarding e-mails. ABC.com's users make use of Microsoft Dynamics CRM Server 2011 for Microsoft Office Outlook for inbound e-mail, and e-mails are forwarded via the Microsoft Dynamics CRM E-Mail Router. You are required to configure incoming and outgoing profiles from the E-mail Router Configuration Manager. Which of the following options are TRUE with regards to creating profiles?

A. At least one incoming and one outgoing profile have to be configured.
B. Multiple incoming and one outgoing profile are not allowed.
C. Each queue must have an incoming profile configured.
D. Each queue must have an outgoing profile configured.

Answer: A

Reference:
http://technet.microsoft.com/en-us/library/dd979453.aspx

QUESTION: 6
You work as an administrator at ABC.com. ABC.com makes use of Microsoft Dynamics CRM Server 2011 in their environment. During a training exercise, a trainee named Mia Hamm enquires what the result will be if the Microsoft Dynamics CRM E-Mail Router is installed without selecting the Rule Deployment Wizard component. Which of the following options best describes your response?

A. You should inform Mia Hamm that the Microsoft Dynamics CRM E-Mail Router will only be used with a POP3 e-mail system.
B. You should inform Mia Hamm that the Microsoft Dynamics CRM E-Mail Router will only be used with an Exchange e-mail system.
C. You should inform Mia Hamm that the Microsoft Dynamics CRM E-Mail Router will be used with a POP3, and an Exchange e-mail system.
D. You should inform Mia Hamm that the Microsoft Dynamics CRM E-Mail Router will have no e- mail system configured.

Answer: A

QUESTION: 7
You work as an administrator at ABC.com. ABC.com makes use of Microsoft Dynamics CRM Server 2011 in their environment. You have recently configured the use of smart matching in ABC.com's environment. Which of the following statements are true with regards to smart matching?

A. E-mail activity is associated with other Microsoft Dynamics CRM records by subject, senders address, and recipient's addresses.
B. E-mail activity is associated with other Microsoft Dynamics CRM records by the recipient's addresses only.
C. E-mail activity is associated with other Microsoft Dynamics CRM records by subject only.
D. E-mail activity is associated with other Microsoft Dynamics CRM records by the senders address only.

Answer: A

Reference:
http://technet.microsoft.com/en-us/library/gg584023.aspx

QUESTION: 8
You work as an administrator at ABC.com. ABC.com has recently deployed Microsoft Dynamics CRM Server 2011 in their environment. ABC.com has acquired a new computer, named ABC-WS36, which has no operating system installed. You have received instructions to make sure that the 32-bit edition of the Microsoft Dynamics CRM Server 2011 E-mail Router runs on ABC-WS36. Which of the following actions should you take?

A. You should consider installing Windows Server 2008 (x86) SP2 on ABC-WS36.
B. You should consider installing Windows XP (x86) SP2 on ABC-WS36.
C. You should consider installing Windows Vista (x86) on ABC-WS36.
D. You should consider installing Windows 7 (x86) on ABC-WS36.

Answer: D

Reference:
http://technet.microsoft.com/en-us/library/gg554837.aspx

QUESTION: 9
You work as an administrator at ABC.com. ABC.com makes use of Microsoft Dynamics CRM Server 2011 on-premise in their environment. You have also deployed the Microsoft Dynamics CRM Server 2011 E-mail Router. You are in the process of configuring an incoming Microsoft Exchange Online profile for the E-Mail Router. You need to configure the use of an appropriate authentication type. Which of the following actions should you take?

A. You should consider configuring Kernel Mode authentication.
B. You should consider configuring Windows Authentication.

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and many others.. See complete list Here