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# MB2-228

**Microsoft**

*Microsoft CRM Extending MS CRM 1.2 with .NET*

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**Question: 1**

The Microsoft CRM 1.2 SDK describes categories of customizations as “Fully Up gradable” or “Mostly Up gradable”. Which of the following CRM customizations are “Mostly Upgradeable” according to the Microsoft CRM 1.2 SDK?

- A - Post-callouts.
- B - Code developed for OnChange events.
- C - Customizations using the MS CRM SDK.
- D - Customizations using Microsoft CRM Tools.

**Answer: A, B, C**

**Question: 2**

Which of the following record Types can have their forms, views and previews customized using the System Customizations tool?

- A - Sales Literature
- B - Business Units
- C - Activities
- D - Users

**Answer: A**

**Question: 3**

Which of the following CRM customizations are not supported?

- A - Modifications to any .aspx files in the Microsoft CRM application.
- B - VBScript code developed for the OnChange event.
- C - Direct modifications to the physical schema of the Microsoft CRM databases.
- D - Code that inherits from Serviced Component and implements the ICRM Callout interface.

**Answer: A, B, C**

**Question: 4**

Which of the following field Types support client side events?

- A - Textbox
- B - Picklist
- C - DateTime
- D - Lookup

**Answer: B**

**Question: 5**

Using the application integration capabilities of Microsoft CRM, Bob adds a new side tab in the Microsoft CRM Account details form. This side tab will display an internal web site which includes sensitive financial information about the Account. Which of the following conditions describe the requirements for a user to see the new tab in the account details page?

- A - User must be granted rights to view custom side tabs.
- B - The Valid For View attribute must be set to “0”.
- C - The user must be the owner of this account.
- D - The user must have CRM\_READ\_ACCESS rights for this Account.

**Answer: D**

**Question: 6**

You have customized the Account form using the system customization tools and have saved those customizations. Which of the following represent the steps that must be taken to display those changes to users and ensure that they will function as expected?

- A - You must publish customizations using Customization Transport Manager
- B - You must publish customizations using Schema Manager You must reset IIS
- C - You must publish customizations using Customization Transport Manager You must reset IIS
- D - You must export customizations using Customization Transport Manager You must reset IIS

**Answer: C**

**Question: 7**

What are some of the ways that you can process the data sent through a Post URL action?

- A - Create an ASP.NET page to process the HTTP POST data.
- B - Create an MSMQ server that can process HTTP POST data.
- C - Create an ASP.NET web service that can be called via HTTP POST.
- D - Create an ASP.NET page to process the HTTP POST data and return processing results back to the Microsoft CRM Work flow Process invoking the Post action.

**Answer: A, C**

**Question: 8**

You want to use Work flow to initiate a bidirectional integration of Account data between Microsoft CRM and another application. You are using Work flow rather than a post-callout because the Customer wants to be able to modest the criteria for the integration using work flow. Users do not have permissions to delete accounts. Which of the following approaches can be expected to best achieve this result?

- A - 1. Create a work flow on the Create event. 2. Create a work flow on the Status Change event when the Account is de-activated. 3. Use the Post-Url action in both work flows to send data to the other application. 4. Configure the other application to return updated information to Microsoft CRM using the CRM Account.Update() method. 5. Configure the other application to call the CRM Account.Deactivate()method if the account is deleted.
- B - 1. Create a work flow on the Create, Update and Delete events. 2. Use the Post-Url action from these events to send data to the other application. 3. Configure the other application to return updated information to Microsoft CRM using the CRM Account. Update () method 4. Configure the other application to call the CRM Account.Delete() method if the account is deleted.
- C - 1. Create a work flow on the Create and State Changed event 2. Create a manual work flow 3. Use the Post-Url action for these work flows to send data to the other application 4. Configure a post-callout to call the manual event when the Account is updated. 5 Configure the other application to return updated information to Microsoft CRM using the CRM Account.Update() or CRM Account.Deactivate() method.
- D - 1. Create a work flow on the create, update, and deactivate event 2. Use the Post-Url action to send and receive data to the other application 3. Configure the other application return updated information to Microsoft CRM using the CRM Account.Update()method.

**Answer: C**

**Question: 9**

Which of the following approaches is possible using the extension mechanisms for implementing custom platform-based business logic for Microsoft CRM 1.2?

- A - Execute code after the creation of an account.
- B - Execute code when an account is opened for view.
- C - Execute code between the user's save and the creation of an account.
- D - Execute code before the deletion of an account.

**Answer: A**

**Question: 10**

Which of the following descriptions is true for the CRM Incident.RetrieveByObject() method?

- A - This method is used to retrieve the users that the Incident is assigned to.
- B - This method is used to retrieve all the incidents (cases) associated with an account or contact.
- C - This method is used to retrieve objects associated with incidents.
- D - This method is used to retrieve the details of an incident specified by the incident id set in the Microsoft.Crm.Platform.Proxy.CObjectName object passed in the parameters.

**Answer: B**

**Question: 11**

Which of the following statements are true about both the Column Set XML schema and the Fetch XML schema?

- A - Both schemas allow joining of objects.
- B - Both schemas allow filtering of objects.
- C - Both schemas are able to retrieve the same columns.
- D - Both schemas allow order by.

**Answer: B, C, D**

**Question: 12**

When creating a new activity for an Account, which of the following columns in the activity class schema is used to set the "Regarding" attribute of the activity to a specified account?

- A. Set ownerid, owner type to the associated account.
- B. Set objectid to the associated account and set object type to Microsoft.Crm.Platform.Types.of Account.
- C. Set owning business unit to an array of object type structs which includes the associated account id and object type of Microsoft.Crm.Platform.Types.of Account.
- D. Use the CRM Activity.Update method to specify the activity Party Xml to set the associated account details.

**Answer: B**

**Question: 13**

Which of the following is an account retrieval method that can be used to retrieve all accounts owned by a specific CRM user?

- A - CRMAccount.RetrievesyPrincipal(Caller, Principal,ColumnSetXML)
- B - CRMAccount.RetrieveByOwner(Caller, OwnerId, ColumnSetXML)
- C - CRMAccount.RetrieveByUser(UserId, ColumnSetXML)
- D - CRMAccount.RetrieveByCRMUser(Caller, UserId, ColumnSetXML)

**Answer: A**

**Question: 14**

Which is the best assembly containing the value Types used to build XML strings for the methods found in the Microsoft.Crm.Platform Proxy assembly?

- A - Microsoft.Crm.Platform.Flags
- B - Microsoft.Crm.Platform.Types
- C - Microsoft.CRM.Proxy.Types
- D - Microsoft.Crm.Platform.Proxy.Types

**Answer: B**

**Question: 15**

Bob is developing a public web site to capture demographic information from internet users. He wants to create a new lead in the Microsoft CRM system for every user submission. In order to achieve this, he creates a web application that captures the user's information. The following steps represent some general approaches to provide a security context for the web application to operate under. Which of the following represent the best general approach?

- A - Instantiate the Credential Cache. - Instantiate the Network Credential Object and set particular credentials. - Add a value to the Credential Cache. - Assign the value to the Biz User Object. - Call Create methods on the lead Object using the Biz User Object.
- B - Instantiate Network Credential Object. - Assign Biz User credentials to the Default Credentials property of the Network Credential object. - Call Create methods on the lead object using the Biz User credentials.
- C - Add the Internet Anonymous user to the Microsoft CRM System Administrator role. – Instantiate the Network Credential Object and use Default Credentials as this will be populated by the website anonymous user account credentials. - Assign the value to the Biz User.
- D - Create an "Integration User" that belongs to the Administrator role, and change web site security to run in Kerberos mode under the Integration User credentials.

**Answer: A**

**Question: 16**

You have an array of accountid values. Which of the following techniques is the best way to return a list of specific accounts?

- A - Convert the array into a Fetch XML string representing the query. Then use CRMQuery.ExecuteQuery(Caller, QueryXML)
- B - CRMAccount.Retrieve(Caller, Ids, ColumnSetXML) method where the array of accountid values is passed as the Ids parameter.
- C - CRMAccount.BulkRetrieve(Caller, Ids, ColumnSet) method where the array of accountid values is passed as the Ids parameter.
- D - CRMAccount.RetrieveAll(Caller, Ids, ColumnSetXML) method where the array of accountid values is passed as the Ids parameter.

**Answer: C**

**Question: 17**

Which of the following approaches is used to upload an attachment to a note?

- A - Use the CRMNotesManager.Attach() method to specify the path of the attachment.
- B - Use a html page to capture the attachment details and submit to the MSCRMSEVICES/NoteUpload.srf page on the Microsoft CRM Server
- C - Include the attachment path "<attachmenturl>" in the notes Manager Xml definition xml string used during the create or update of the note.



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