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QUESTION: 1
You are working with a team that will be bringing in new computers to a sales department at a company. The sales team would like to keep not only their old files, but system settings as well on the new PC's. What should you do?

A. Do a system backup (complete) on each old machine, then restore it onto the new machines.
B. Copy the files and the Windows Registry to a removable media then copy it onto the new machines.
C. Use the User State Migration tool to move the system settings and files to the new machines.
D. Use the Disk Management tool to move everything to the new computer.

Answer: C

Explanation:
The User State Migration Tool is made specifically for this purpose. Large scale migrations require not only files but system settings to be moved to new machines and Microsoft created this tool for this purpose.

QUESTION: 2
Which of the following is designed to infiltrate or damage a computer without the consent of the owner?
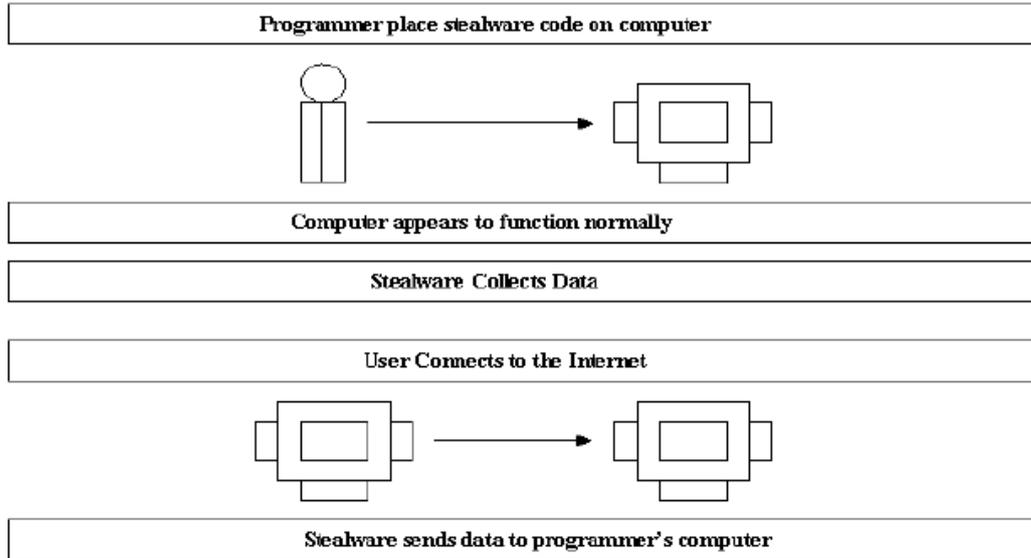
A. Shareware
B. Malware
C. Freeware
D. Stealware

Answer: B

Explanation:
The term malware refers to malicious software, which is a broad class of malicious viruses, including spyware. Malware is designed to infiltrate or damage a computer without the consent of the owner. Answer: D is incorrect. Stealware is associated with Web bugs or spyware. It is used by Web sites to affiliate marketing programs. Stealware attributes can be present in peer-to-peer software applications. Spyware, adware, and stealware are similar types of malicious code. Some Websites are advertised as free and allow information to be downloaded. However, a pop-up window with a disclaimer should appear. The disclaimer discloses information of possible charges or rerouting of the Web site. The users should read the disclaimer to learn what charges are applicable before clicking the advertisement. Otherwise, they

will be liable to pay a large sum of money. The working procedure of stealware is shown in the figure below:

Answer: A is incorrect. Shareware is software designed to use freely or for a limited period available on the Internet. After completing the given time, the user can either purchase it or legally remove it. These types of products are usually offered either with certain features only available when the user has purchased the product, or as a full version but for a limited trial period of time. Answer: C is incorrect. Freeware is computer software that can be used without paying for it.

QUESTION: 3
Which of the following is a circuit board that is used to extend slots for expansion cards and provides the ability to connect additional expansion cards to the computer?

A. Audio/modem riser
B. Secure Digital (SD) card
C. Riser card
D. Communication and Networking Riser (CNR)

Answer: C

Explanation:
Riser card is a circuit board that is used to extend slots for expansion cards and provides the ability to connect additional expansion cards to the computer. These cards are used with LPX motherboards. With the introduction of ATX motherboards, riser cards are rarely used. In ATX motherboards, the expansion cards connect directly to the computer motherboard instead of using riser cards. Answer: A is incorrect. The audio/modem riser (AMR), also known as an AMR slot, is an

expansion slot. It is found on the motherboards of some Pentium III, Pentium 4, and Athlon personal computers. It was designed by Intel to interface with chipsets and provide analog functionality, such as sound cards and modems, on an expansion card. It has two rows of 23 pins each, making a total of 46 pins. Answer: D is incorrect. Communication and Networking Riser (CNR) is a hardware device developed by Intel. It plugs into the motherboard and holds chips for the functioning of devices such as modems and audio devices. It supports V.90 analog modem, multi-channel audio, phone-line-based networking, and 10/100 Ethernet-based networking. CNR also minimizes electrical noise interference through the physical separation of noise-sensitive elements from the motherboard's communication systems. Answer: B is incorrect. Secure Digital (SD) card is a non-volatile memory card format used in portable devices such as mobile phones, digital cameras, and handheld computers. SD cards are based on the older MultiMediaCard (MMC) format, but they are a little thicker than MMC cards. Generally an SD card offers a write-protect switch on its side. SD cards generally measure 32 mm x 24 mm x 2.1 mm, but they can be as thin as 1.4 mm. The devices that have SD card slots can use the thinner MMC cards, but the standard SD cards will not fit into the thinner MMC slots. Some SD cards are also available with a USB connector. SD card readers allow SD cards to be accessed via many connectivity ports such as USB, FireWire, and the common parallel port.
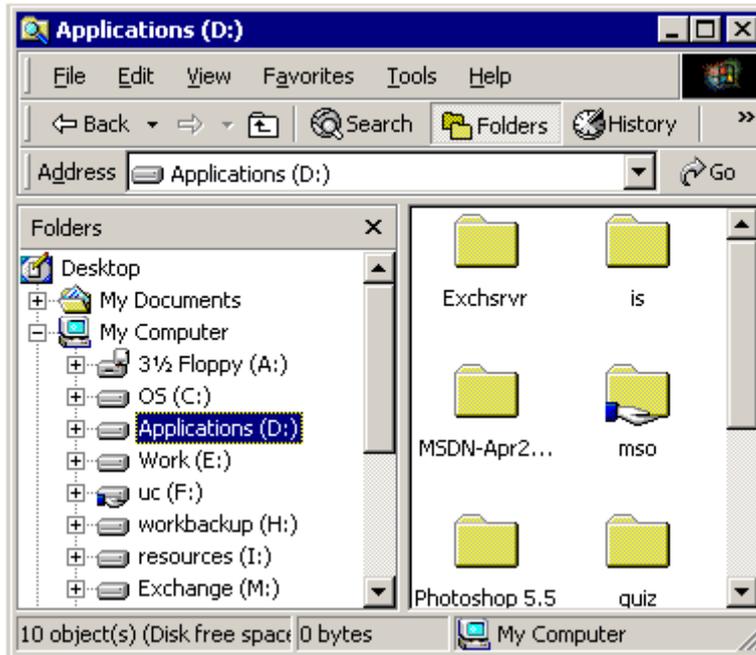
QUESTION: 4
Which of the following is a file management tool?

A. Windows Explorer
B. Device Manager
C. MSCONFIG
D. Defrag

Answer: A

Explanation:
Windows Explorer is a file management tool. Windows Explorer is a dual-pane window that can be used for file management. File management includes copying, moving, renaming, and searching files and folders. Windows Explorer displays the resources on the system and the tools available in the operating system in a hierarchical form, in its left window-pane. It displays the contents of the folder that is selected in the left window-pane, in its right window- pane. Windows Explorer can also be used for starting programs or accessing system resources such as a printer.

It can be accessed in Windows through the Start menu as follows: Start>Programs>Accessories>Windows Explorer Answer: B and C are incorrect. Device Manager and MSCONFIG are system management tools.

QUESTION: 5
Which of the following parts of the computer is built-in to the motherboard?

A. Joystick
B. Mouse
C. Sound card
D. CD-ROM drive

Answer: C

Explanation:
Sound cards are built-in to the motherboard. Sound card enables the computer to output sound to audio devices, as well as accept input from a microphone. Most modern computers have sound cards built-in to the motherboard, though it is common for a user to install a separate sound card as an upgrade. Answer: D is incorrect. CD-ROM is a device used for reading data from a CD. This device is not built- in to the mother board. Answer: B is incorrect. Mouse is a pointing device that detects two dimensional motion relative to its supporting surface. This device is not built-in to the mother board. Answer: A is incorrect. Joystick is a device mostly used in gaming. It consists of a handheld stick that pivots around one end, to detect angles in two or three dimensions.

QUESTION: 6

You are selecting memory to put in to a laptop. Which of the following types of RAM chips would you most likely select?

A. 72 PIN
B. 240 PIN
C. 184 PIN
D. 144 PIN

Answer: D

Explanation:

Both MicroDIMM and SO-DIMM come in a 144 pin configuration, and are used for laptops.

QUESTION: 7

Which of the following statements does the UK Parliament state in the Computer Misuse Act 1990? Each correct answer represents a complete solution. Choose two.

A. Unauthorized access to the computer material is punishable by 6 months imprisonment or a fine "not exceeding level 5 on the standard scale".
B. Personal data shall be adequate, relevant, and not excessive in relation to the purpose or purposes for which they are processed.
C. Appropriate technical and organizational measures shall be taken against unauthorized or unlawful processing of personal data and against accidental loss or destruction of, or damage
D. Unauthorized modification of computer material is subject to the same sentences as section 2
offences.

Answer: A and D

Explanation:

The Computer Misuse Act 1990 is an act of the UK Parliament which states the following statement: Unauthorized access to the computer material is punishable by 6 months imprisonment or a fine "not exceeding level 5 on the standard scale" (currently 5000). Unauthorized access with the intent to commit or facilitate commission of further offences is punishable by 6 months/maximum fine on summary conviction or 5 years/fine on indictment. Unauthorized modification of computer material is subject to the same sentences as section 2 offences. Answer: B and C are incorrect. These two statements are stated in the Data Protection Act 1998.

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Citrix	Exin	Huawei	Legato	Nortel	See-Beyond	Vmware
CIW	ExtremeNetworks	Hyperion	Lotus	Novell	Google	

and many others.. See complete list Here