

Examcollection

<http://www.ipass4sure.com/examcollection.htm>



<http://www.ipass4sure.com>

ISEB-ITILV3F

ISEB

ITIL Foundation Certificate in IT Service Management

<http://www.ipass4sure.com/exams.asp?examcode=ISEB-ITILV3F>

The ISEB-ITILV3F practice exam is written and formatted by Certified Senior IT Professionals working in today's prospering companies and data centers all over the world! The ISEB-ITILV3F Practice Test covers all the exam topics and objectives and will prepare you for success quickly and efficiently. The ISEB-ITILV3F exam is very challenging, but with our ISEB-ITILV3F questions and answers practice exam you can feel confident in obtaining your success on the ISEB-ITILV3F exam on your FIRST TRY!

ISEB ISEB-ITILV3F Exam Features

- Detailed questions and answers for ISEB-ITILV3F exam
- Try a demo before buying any ISEB exam
- ISEB-ITILV3F questions and answers, updated regularly
- Verified ISEB-ITILV3F answers by Experts and bear almost 100% accuracy
- ISEB-ITILV3F tested and verified before publishing
- ISEB-ITILV3F examcollection vce questions with exhibits
- ISEB-ITILV3F same questions as real exam with multiple choice options

Acquiring ISEB certifications are becoming a huge task in the field of I.T. More over these exams like ISEB-ITILV3F exam are now continuously updating and accepting this challenge is itself a task. This ISEB-ITILV3F test is an important part of ISEB certifications. We have the resources to prepare you for this. The ISEB-ITILV3F exam is essential and core part of ISEB certifications and once you clear the exam you will be able to solve the real life problems yourself. Want to take advantage of the Real ISEB-ITILV3F Test and save time and money while developing your skills to pass your ISEB ISEB-ITILV3F Exam? Let us help you climb that ladder of success and pass your ISEB-ITILV3F no

DEMO EXAM

For Full Version visit

<http://www.ipass4sure.com/allexams.asp>

QUESTION: 1

Which of the following areas would technology help to support during the Service Operation phase of the Lifecycle?

1. Identifying configuration of user desktop PCs when Incidents are logged
2. Control of user desk-top PCs
3. Create and use diagnostic scripts
4. Dashboard type technology

- A. 1, 2 and 3 only
- B. All of the above
- C. 1, 3 and 4 only
- D. 2, 3 and 4 only

Answer: B

QUESTION: 2

Which of the following is NOT a FUNCTION?

- A. Application Management
- B. Service Desk
- C. Incident Management
- D. Technical Management

Answer: C

QUESTION: 3

Which of the following is the CORRECT description of the Seven R's of Change Management?

- A. A set of questions that should be asked to help understand the impact of Changes
- B. A seven step process for releasing Changes into production
- C. A set of questions that should be asked when reviewing the success of a recent Change
- D. A definition of the roles and responsibilities required for Change Management

Answer: A

QUESTION: 4

The BEST Processes to automate are those that are?

- A. Carried out by Service Operations
- B. Carried out by lots of people
- C. Critical to the success of the business mission
- D. Simple and well understood

Answer: D

QUESTION: 5

Which Function would provide staff to monitor events in an Operations Bridge?

- A. Technical Management
- B. IT Operations Management
- C. Service Desk
- D. Applications Management

Answer: B

QUESTION: 6

The Left-hand side of the Service V Model represents requirements and specifications. What does the right-hand side of the Service V Model represent?

- A. Validation and Testing
- B. The business value that can be expected from a given service
- C. Performance and capacity requirements of services and IT infrastructure
- D. Roles and responsibilities required for an effective service management implementation

Answer: A

QUESTION: 7

Which of the following is a good metric for measuring the effectiveness of Service Level Management?

- A. Customer satisfaction score
- B. Average number of daily incidents managed by each service agent

- C. Number of services in the Service Portfolio
- D. Number of services deployed within agreed times

Answer: A

QUESTION: 8

Which of the following is NOT an aim of the Change Management process?

- A. Overall business risk is optimised
- B. Standardised methods and procedures are used for efficient and prompt handling of all Changes
- C. All changes to Service Assets and Configuration Items (CIs) are recorded in the Configuration Management system
- D. All budgets and expenditures are accounted for

Answer: D

QUESTION: 9

Which of the following is step 1 in the 7 Step Improvement Process?

- A. Prepare for action
- B. Define what you should measure
- C. Where are we now?
- D. Identify gaps in Service Level Agreement (SLA achievement)

Answer: B

QUESTION: 10

Event Management, Problem Management, Access Management and Request Fulfilment are part of which stage of the Service Lifecycle?

- A. Service Strategy
- B. Service Transition
- C. Service Operation
- D. Continual Service Improvement

Answer: C

QUESTION: 11

Which of the following are the two primary elements that create value for customers?

- A. Value on Investment, Return on Investment
- B. Customer and User satisfaction
- C. Understanding Service Requirements and Warranty
- D. Utility and Warranty

Answer: D

QUESTION: 12

The ITIL CORE publications are structured around the Service Lifecycle. Which of the following statements about ITIL complementary guidance is CORRECT?

- A. It is also structured around the Service Lifecycle
- B. It provides guidance to specific industry sectors and types of organization
- C. It consists of five publications
- D. It provides the guidance necessary for an integrated approach as required by ISO/IEC 20000

Answer: B

QUESTION: 13

The MAIN objective of Service Level Management is:

- A. To carry out the Service Operations activities needed to support current IT services
- B. To ensure that sufficient capacity is provided to deliver the agreed performance of services
- C. To create and populate a Service Catalogue
- D. To ensure that an agreed level of IT service is provided for all current IT services

Answer: D



Pass4sure Certification Exam Features;

- Pass4sure offers over **2500** Certification exams for professionals.
- More than **98,800** Satisfied Customers Worldwide.
- Average **99.8%** Success Rate.
- Over **120** Global Certification Vendors Covered.
- Services of **Professional & Certified Experts** available via support.
- Free **90 days** updates to match real exam scenarios.
- **Instant Download Access!** No Setup required.
- Price as low as **\$19**, which is 80% more **cost effective** than others.
- **Verified answers** researched by industry experts.
- Study Material **updated** on regular basis.
- Questions / Answers are downloadable in **PDF** format.
- Mobile Device Supported (**Android, iPhone, iPod, iPad**)
- **No authorization** code required to open exam.
- **Portable** anywhere.
- **Guaranteed Success.**
- **Fast**, helpful support **24x7**.



View list of All certification exams offered;
<http://www.ipass4sure.com/allexams.asp>

View list of All Study Guides (SG);
<http://www.ipass4sure.com/study-guides.asp>

View list of All Audio Exams (AE);
<http://www.ipass4sure.com/audio-exams.asp>

Download Any Certification Exam DEMO.
<http://www.ipass4sure.com/samples.asp>

To purchase Full version of exam click below;
<http://www.ipass4sure.com/allexams.asp>

3COM	CompTIA	Filemaker	IBM	LPI	OMG	Sun
ADOBE	ComputerAssociates	Fortinet	IISFA	McAfee	Oracle	Sybase
APC	CWNP	Foundry	Intel	McData	PMI	Symantec
Apple	DELL	Fujitsu	ISACA	Microsoft	Polycom	TeraData
BEA	ECCouncil	GuidanceSoftware	ISC2	Mile2	RedHat	TIA
BICSI	EMC	HDI	ISEB	NetworkAppliance	Sair	Tibco
CheckPoint	Enterasys	Hitachi	ISM	Network-General	SASInstitute	TruSecure
Cisco	ExamExpress	HP	Juniper	Nokia	SCP	Veritas
Citrix	Exin	Huawei	Legato	Nortel	See-Beyond	Vmware
CIW	ExtremeNetworks	Hyperion	Lotus	Novell	Google	

and many others.. See complete list [Here](#)

