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HP3-C32

HP

*HP Color LaserJet Enterprise CP4020/CP4520 Series
Printer*

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QUESTION: 1

What are benefits of HP EasyColor? (Select two.)

- A. Images are sectioned into multiple units.
- B. Print quality is improved.
- C. Print time is reduced.
- D. MTIFF-specific printing is quicker.
- E. RGB color is handled more efficiently.

Answer: B, C

Reference:

http://www.hp.com/hpinfo/newsroom/press_kits/2009/aiim2009/Factsheet-HPUPD5.0Factsheet.pdf

QUESTION: 2

What can be used to disable or alter the printer driver Services tab?

- A. embedded Web server (EWS)
- B. HP Driver Preconfiguration Utility
- C. printer driver Properties menu
- D. Installable Options section of the device software CD

Answer: B

Reference:

http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&objectID=c01923575&jumpid=reg_R1002_USEN

QUESTION: 3

In which modes can the HP Universal Print Driver (UPD) be installed?

- A. discrete and universal
- B. stationary and mobile
- C. traditional and dynamic
- D. specific and generic

Answer: C

Reference:

http://en.wikipedia.org/wiki/HP_Universal_Print_Driver#Traditional_mode

QUESTION: 4

On which component is the HP Color LaserJet Enterprise CM4540 MFP firmware stored?

- A. DC controller
- B. inter-connect board
- C. hard drive
- D. control panel

Answer: C

Reference:

http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&objectID=c01923575&jumpid=reg_R1002_USEN

QUESTION: 5

Why must customers perform a remote firmware upgrade (RFU) after replacing the HP Color LaserJet Enterprise CM4540 MFP hard drive?

- A. The replacement hard drive ships without firmware, so firmware must be loaded on it after installation.
- B. The firmware on the device must be upgraded to match the firmware version on the replacement hard drive.
- C. The USB control panel will not recognize the replacement hard drive until the device firmware is upgraded.
- D. All replacement hard drives contain product-introduction firmware and must be upgraded during installation.

Answer: A

QUESTION: 6

What is the cautionary step you should take when backing up or restoring customer data?

- A. Make sure to back up the hard disk as well as NVRAM settings.
- B. Back up only the hard disk.
- C. HP service personnel should never back up or restore customer data under any circumstances.
- D. Never use a backup file that is older than the current version of firmware on the product.

Answer: D

Reference:

<http://bizsupport1.austin.hp.com/bc/docs/support/SupportManual/c01943164/c01943164.pdf>

QUESTION: 7

Which function does the RD sensor assembly (registration and density sensors) perform?

- A. works with the DC controller to perform image quality adjustments
- B. detects the type of media feeding into the engine from Tray 1
- C. measures the thickness of toner on media as it passes the ITB
- D. places color misregistration patches on the ITB belt during calibration

Answer: A

QUESTION: 8

In which position are the Protective Glass Cleaner (PGC) mechanisms when the device front door is closed?

- A. positioned over the laser/scanner glass to protect the glass from residual toner
- B. retracted away from the laser/scanner glass to allow the laser to pass through to the drum
- C. engaged with the front of the print cartridge to verify proper print cartridge positioning in the engine
- D. positioned below the ITB cleaner assembly to collect residual toner falling from the cleaning blade

Answer: A



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