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HP3-C02

HP
HP Color LaserJet CP6015 and CM6040 MFP Service Qualification

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QUESTION: 1
What is the maximum number of staple jobs accepted, within one job request, by the Stapler/Stacker Output Bins?

A. 10
B. 30
C. 50
D. 100

Answer: B

QUESTION: 2
What advantages do the CM6040f/30f bundles have over the base models? (Select two.)

A. The f bundles have more RAM.
B. The f bundles have an analog fax.
C. The f bundles have a color display.
D. The f bundles have two extra input trays.

Answer: B, D

QUESTION: 3
Which CP6015 Series printer includes a hard drive?

A. CP6015x
B. CP6015xh
C. CP6015dn
D. CP6015de

Answer: B

QUESTION: 4
Which is the best way to carry an image drum?

A. Use the built-in handle on the top.
B. Place a hand on both ends and hold it upright.
C. Place both hands underneath the drum for support.
D. Flip it over so that toner does not leak out of the bottom.

Answer: A

QUESTION: 5
What should be done with installed components, such as the hard drive, RAM, and fax card, on the formatter board when the formatter is being replaced?

A. They should remain in the old formatter board.
B. They should be installed on the replacement formatter board.
C. They should be sent back to HP to be refurbished and reused.
D. They should be discarded because they may be the source of the error.

Answer: B

QUESTION: 6
Which is a true statement about the Customer Self Repair (CSR) service strategies of the CP6015 Series printer and CM6040/30 MFP control panels?

A. Both the CP6015 Series printer and the CM6040/30 MFP control panels are CSR parts.
B. Neither the CP6015 Series printer nor the CM6040/30 MFP control panels are CSR parts.
C. Both the CP6015 Series printer and CM6040/30 MFP control-panel overlays are CSR parts, but only the printer control panel is a CSR.
D. Both the CP6015 Series printerand CM6040/30 MFP control-panel overlays are CSR parts, but only the MFP control panel is a CSR.

Answer: C

QUESTION: 7
Administrators can preconfigure driver settings for large user groups using which tool?

A. HP Web JetAdmin

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