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# HP2-H08

**HP**

*Servicing HP Desktops, Workstations, and Notebooks*

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<b>Exam Name:</b>	<b>Servicing HP Desktops, Workstations, and Notebooks</b>		
<b>Exam Type:</b>	<b>HP</b>	<b>Exam Code:</b>	<b>HP2-H08</b>
<b>Certification</b>	<b>Accredited Platform Specialist (APS)</b>	<b>Total Questions:</b>	<b>131</b>

**Question: 1**

An HP product carries a 3-3-3 warranty. What does this mean?

- A. The product carries a 3 year parts, 3 year labor warranty, with no onsite service.
- B. The product carries a nine year warranty on all parts, labor, and updates.
- C. The product carries a 3 year parts, labor, and onsite service warranty.
- D. The product carries an advanced replacement warranty.

**Answer: C**

**Question: 2**

What must you do to optimize the performance of a 64-bit processor?

- A. Install 64-bit compatible RAM.
- B. Enable bit control in the BIOS.
- C. Use a 64-bit operating system.
- D. Install faster system memory.

**Answer: C**

**Question: 3**

A monitor is moved to a new computer. Upon power-up the screen message Theft Mode Enabled displays. How can you restore the monitor to normal operation? (Select two.)

- A. Obtain the master PIN from the system administrator.
- B. Disable the Theft Mode in HP Display Utility.
- C. Enter the PIN in HP Display Assistant Utility.
- D. Return the monitor to original computer and disable Theft Mode.
- E. Press and hold the reset button on the back of the monitor.

**Answer: B,D**

**Question: 4**

What is the primary function of MXM graphics modules in portables?

- A. Provides the ability to use scalable link interface (sli) graphic processors
- B. Allows the graphics processor to be easily upgraded
- C. Provides high-definition hardware support
- D. Allows an embedded video chipset installation

**Answer: B**

**Question: 5**

What is the difference between a frontside bus (FSB) and Intel QuickPath?

- A. QuickPath connects the memory controller to the I/O controller; FSB connects the CPU to the chipset.
- B. QuickPath is a peripheral data bus; FSB is a CPU data bus.
- C. QuickPath is a graphics controller bus; FSB is a CPU data bus.
- D. QuickPath provides faster CPU data transfer speeds than the FSB.

**Answer: A**

**Question: 6 HOTSPOT**

Click the part of the graphic that identifies the Mobile PCI eXpress Module (MXM) card.

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Answer:



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**Explanation:**



**Question: 7**

Which statement about SATA technology is correct?

- A. SAS hard drives can be connected to a SATA controller.
- B. SATA hard drives can be connected directly to a SCSI controller.
- C. SATA hard drives can be connected to a SAS controller.
- D. SATA hard drives can be installed in a daisy chain configuration.

**Answer: C**

**Question: 8**

What is the difference between SATA and eSATA?

- A. SATA has more drive options.
- B. eSATA uses an external port.
- C. SATA has lower power consumption.
- D. eSATA uses a faster bus speed.

**Answer: B**

**Question: 9**

Which function does the Wireless LAN 802.11 n standard provide?

- A. Uses the same antenna to receive and transmit simultaneously
- B. Operates in the 2.4ghz frequency range only
- C. Uses two or more transmitter and receiver antennas
- D. Provides more security features than 802.11





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