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# HP2-E42

**HP**

*HP Visual Collaboration Technical*

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**QUESTION: 1**

What should you do when you cannot resolve an issue?

- A. Attempt to format and recover the user's operating system.
- B. Generate a Diagnostics report (zip file) and forward to the next level of support analyst.
- C. Attempt to un-install and re-install the software.
- D. Attempt to replace suspected faulty hardware.

**Answer: A**

**QUESTION: 2**

How do you access the Portal Maintenance page?

- A. from the Portal Server Shell account
- B. from the Manager Admin page, by selecting the Settings tab and then Maintenance
- C. from the Portal Super Admin account, by selecting the Settings tab and then Maintenance
- D. from the Portal Admin account, by selecting the Settings tab and then Maintenance

**Answer: B**

**QUESTION: 3**

How do you access the Portal Maintenance page?

- A. from the Portal Server Shell account
- B. from the Manager Admin page, by selecting the Settings tab and then Maintenance
- C. from the Portal Super Admin account, by selecting the Settings tab and then Maintenance
- D. from the Portal Admin account, by selecting the Settings tab and then Maintenance

**Answer: B**

**QUESTION: 4**

Which function does the HPVC Router perform?

- A. system administration and component management

- B. efficient transport of A/V streams
- C. trans-coding to legacy systems
- D. phone bridging to the corporate telephone system

**Answer: C**

**QUESTION: 5**

Which Visual Collaboration product can deliver HD720p60/1080p30?

- A. Visual Collaboration Desktop
- B. Visual Collaboration Room 220
- C. Visual Collaboration Portal and Gateway
- D. Visual Collaboration Room 100

**Answer: C**

**QUESTION: 6**

From the Database Maintenance tab, you are unable to do what?

- A. back up and restore the database
- B. upload a previously saved copy of the database
- C. upgrade the database
- D. delete the current database

**Answer: A**

**QUESTION: 7**

Before deploying the H.323 Gateway, what must you do first?

- A. Add a Gateway account using the Admin page on the Portal.
- B. Add a Gateway component using the Super account on the Portal.
- C. Add a Gateway license using the Super account on the Portal.
- D. Add a Gateway component using the Admin account on the Portal.



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