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EX0-112

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Business Information Management Foundation

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QUESTION: 1

Which activity belongs to the process End user support?

- A. dealing with calls about errors in the functionality
- B. monitoring the usage of the information systems
- C. adding new end users to a table

Answer: A

QUESTION: 2

What is not an activity of Contract management?

- A. agreeing on how the information manager is to communicate with the IT director
- B. changing the time of delivery of a change
- C. monitoring whether the supplied IT-services correspond to the agreed services

Answer: B

QUESTION: 3

The cluster Use management provides information about the reliability of the business data. For which process is this input?

- A. Business data management
- B. Demand management
- C. Contract management

Answer: B

QUESTION: 4

Which process produces an end user training for a new release of an application?

- A. Transition
- B. Prepare transition
- C. Design non-automated information systems

Answer: B

QUESTION: 5

What do frameworks like BiSL contribute to the implementation of effective business information management?

- A. structured activities of business information management
- B. much improved quality of the IT-services
- C. a uniformly implemented business information management for each organization

Answer: A

QUESTION: 6

Which process deals with defining interfaces in the area of information provisioning between various organizations?

- A. Information coordination
- B. Information lifecycle management
- C. Information portfolio management
- D. Strategic information partner management

Answer: D

QUESTION: 7

The process cluster Use management signals disruptions to the information provisioning, which are experienced in the business process. Which process cluster will be the first to act on these signals?

- A. Functionality management cluster
- B. Information strategy cluster
- C. Connecting processes (operational)

Answer: C

QUESTION: 8

Which role does business information management play regarding the realization of the information provisioning?

- A. the role of vendor of IT-services
- B. the role of purchaser of IT-services
- C. the role of supplier of IT-services

Answer: B

QUESTION: 9

Which monitoring activity belongs to Business data management?

- A. monitoring of the integrity of customer data
- B. monitoring whether the acceptance test data are correct
- C. monitoring the accuracy of reports provided by the IT service provider

Answer: A

QUESTION: 10

Two reports that have been produced in the nightly batch processing have been damaged during printing. This has been noticed by Operational supplier management. In which process will the end users be informed that the reports have been damaged?

- A. Business data management
- B. End user support
- C. Operational supplier management

Answer: B

QUESTION: 11

Which activities are not in a transition plan?

- A. the activities that are required for a successful preparation of the implementation



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