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DEMO EXAM

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1. Acceptance testing will be done by

- a. User
- b. Quality control
- c. Quality assurance
- d. Senior management

1. a

2. Main objective of configuration management

- a. Maintain baseline for each version
- b. Build software libraries
- c. Get the right change installed at the right time

2. c

3. Customers will be get supported from these people for their problems

- a. Helpdesk

4. Unit testing is a

- a. White box testing
- b. Black box testing
- c. Stress testing

5. a

5. Before doing integration testing this testing must have been done

- a. Unit testing
- b. Systems testing
- c. Stress testing

6.a

6. Cost of quality

- a. Appraisal, failure and preventive

7. 4 types of testing

- a. System, unit, integration, acceptance

8. There are 7 problem analysis tools. Which of the following is not one

- a. Flow chart
- b. Scatter plot
- c. Variance analysis

11. Given the following costs:

User documentation - \$ 1000
Design - \$ 400

Rework - \$ 1000
Review of User Documents - \$ 1000
Code review - \$ 1000

The cost of Quality is

- a. **\$3000**
- b. \$4000
- c. \$5000

12. Metric to measure operational reliability

- a. **MTBF**
- b. Defect density

13. The programmer writes a program step-by-step following this:

- a. **Procedure**
- b. Checklist
- c. Process
- d. Check sheet

14. Testing (including fixing the problem) is app. 50% of total product development cost

- a. True
- b. **False**

15. JIT is used only for inventory control by toyota

- a. True
- b. **False**

16. What is 6 sigma

- a. 34 per 1,000
- b. 34 per 1,00,000
- c. 34 per 1,000,000
- d. **34 per 10,000,000 (its 34 not 3.4 :-P)**

17. Mean and median are

- a. **Central tendency**
- b. Variation

18. An example of deployment of a quality approach is:

- a. The degree to which the approach embodies effective evaluation cycles
- b. The appropriate and effective application to all product and service characteristics
- c. **The effectiveness of the use of tools, techniques, and methods**
- d. The contribution of outcomes and effects to quality improvement
- e. The significance of improvement to the company's business

19. The concept of continuous improvement as applied to quality means

- a. Employees will continue to get better
- b. **Processes will be improved by a lot of small improvements**
- c. Processes will be improved through a few large improvements
- d. Improved technology will be added to the process, such as acquiring CASE tools
- e. The functionality of the products will be enhanced

20. Quality is

- a. Meeting requirements
- b. Zero defects



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