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# 920-344

## Nortel

*920-344 BCM 50/450 Rls.5.0 Sales Engineering*

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**QUESTION: 1**

What can you do with Personal Call Manager?

- A. Enter the alternative destinations for a user's FindMe/FollowMe service
- B. Use the telephone to speak, record voicemail greetings
- C. Store the names, addresses, and telephone numbers of contacts in an address book on the computer
- D. Block calls from up to three Directory Numbers (DN)

**Answer: C**

**QUESTION: 2**

What two tasks can be performed using Business Element Manager? (Choose two)

- A. changes to BCM stations
- B. bulk configuration of multiple BCM systems
- C. scheduled system backups
- D. scheduled configuration changes

**Answer: A,C**

**QUESTION: 3**

Which three items are required to make a Business Communications Manager (BCM) 450 fully redundant? (Choose three)

- A. one RAID authorization code
- B. two RAID cards
- C. at least one UPS and one regular power supply
- D. a redundant power supply
- E. one additional hard disk drive

**Answer: A,D,E**

**QUESTION: 4**

An administrator of a Business Communications Manager (BCM) network wants to have a server automatically receive Call Detail Recording (CDR) streams from the different BCM systems Which CDR functionality will support this requirement?

- A. pull
- B. push
- C. admin
- D. remote

**Answer:** B

**QUESTION: 5**

Which statement is true about the Business Element Manager hardware-inventory management capability?

- A. It supports network-wide inventory management
- B. It supports system-wide inventory management
- C. Fiber expansion module information is in a sub-heading of the Expansion Unit Information tab
- D. It provides automatic notification of the arrival of new inventory

**Answer:** B

**QUESTION: 6**

A customer is preparing to upgrade the Norstar/Business Communications Manager (BCM) systems in a network so they are all at release 5.0 What must be done as part of this upgrade? (Choose two)

- A. Upgrade any BCM50 Release 1.0 systems to Release 2.0 prior to upgrading to Release 5.0
- B. Swap BCM1000 hardware to BCM400 Release 4.0 hardware before upgrading to Release 5.0 software
- C. Replace all BCM200 system hardware with BCM450 hardware before upgrading to Release 5.0
- D. Replace all Norstar KSUs with new BCM50 or 450 systems

**Answer:** A,D

**QUESTION: 7**

A customer with a Business Communications Manager (BCM) 450 system frequently conducts multi-party conferences that include calls from external Directory Numbers (DN) How many calls can this customer have in a Meet-me Conference with the base authorization code?

- A. 10
- B. 12
- C. 18
- D. 24

**Answer:** A

**QUESTION: 8**

A customer has several remote locations that they want to securely connect through the Internet. What is the maximum number of remote sites that can be connected to a Business Communications Manager (BCM) 50e using IPSec tunnels?

- A. 10
- B. 12
- C. 14
- D. 16

**Answer:** A

**QUESTION: 9**

A customer has purchased a Business Communications Manager (BCM) 450 system. They want to take advantage of the flexibility that the BCM450 provides for configuring modules, sets, and lines. Which feature should they use?

- A. Automatic Route Selection (ARS)
- B. Command Line Interface (CLI)
- C. Transfer CallPilot Manager (CPM)
- D. Dynamic Device Configuration (DDC)

**Answer:** D

**QUESTION: 10**

A local bank wants to implement special holiday greetings on its Business Communications Manager (BCM) system. Which CallPilot application has this capability?

- A. Voice prompts
- B. Custom Menu



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