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920-182

Nortel

CallPilot Rls.5.0 Installation and Configuration

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Question: 1
A CallPilot customer site will be using Multimedia Messaging. The switch will need a specific kind of configuration for this messaging service. What is the required configuration?

A - Regular DN
B - Phantom DN
C - Control DN (CDN)
D - ACD-DN dummy queue

Answer: C

Question: 2
With CallPilot RIs. 5.0, when upgrading to a new release of CallPilot, the number of reserved seats may now be reduced. You are performing an upgrade on a CallPilot RIs. 4.0 system with a keycode that authorizes 500 Fax messaging seats. Only 200 Fax messaging seats are currently in use. Which is the minimum number of Fax messaging seats that can be authorized with a new RIs. 5.0 keycode?

A - 100
B - 200
C - 250
D - 500

Answer: B

Question: 3
You are preparing to install CallPilot RIs.5.0 for a customer. The customer wants to access the CallPilot system from the LAN and must provide some information for the installation. What information must the customer provide?

A - DHCP server
B - a Cat-5 cable
C - an Ethernet switch
D - a static IP address and subnet mask

Answer: D

Question: 4
When installing CallPilot Reporter, what is a valid installation option?

A - Client PC
B - CallPilot server
C - Administrator PC
D - Customer provided Web server

Answer: D

Question: 5
An administrator cannot login to CallPilot Manager from the login web page. You have confirmed that the administrator is entering their correct mailbox number and password and that their mailbox is not disabled. What should you check?

A - that the user's PC is running Internet Information Server (IIS)
B - that the Server field contains the correct server name for the CallPilot system
C - that the Location field contains the correct server name for the CallPilot system

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