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Nortel

Call pilot 4.0 System Administrator

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920-158

QUESTION 1:

An Executive User has inadvertently deleted their Personal Distribution Lists (PDLs) from the CallPilot system. He has requested that the CallPilot system administrator restore his PDLs. Which type of archive or backup must have been performed before the inadvertent deletion in order for the system administrator to be able to restore the executive's lost PDLs?

A. A User archive
B. A Prompt archive
C. A full system backup
D. An Application Builder archive

Answer: A

QUESTION 2:

Your CallPilot system handles multimedia calls. The users on the system have reported problems accessing the system. The Channel Monitor shows several channels as "yellow" rather than "blue" or "green". What does the color yellow indicate?

A. idle
B. active
C. no resource
D. disabled, in test, or remote alarm

Answer: D

QUESTION 3:

The administrator wants to determine the number of reports scheduled to run. Where would the administrator locate this information?

A. Select the Scheduled Reports tab from the CallPilot Reporter Report home page.
B. Select the desired categories and see the scheduled reports from the CallPilot Reporter Report home page.
C. Select the desired categories to display the reports that are scheduled from the CallPilot Reporter home page.
D. Select the desired report or alert category and then select the Scheduled or Unscheduled tab from the CallPilot Reporter System Log page.

Answer: C

QUESTION 4:

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