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# 920-157

**Nortel**

*CallPilot 2.x/3.0*

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**QUESTION 1**

Which Callpilot Unified Messaging clients use challenge/response authentication?

- A. My Callpilot
- B. Microsoft Outlook Express and Netscape Messenger
- C. Microsoft Outlook, Lotus Notes and Novell Groupwise
- D. Microsoft Outlook Express, Netscape Messenger, Qualcomm Eudora Pro

Answer: C

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**QUESTION 2**

You suspect that unauthorized long-distance calls are being made through a Callpilot system from certain telephone numbers. What is the most effective way to monitor the situation?

- A. CLID monitoring
- B. Mailbox thru-dialing
- C. SMTP/VPIM monitoring
- D. Mailbox login monitoring

Answer: A

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**QUESTION 3**

What is used to make a Remote Access Server (RAS) connection over a modem to a Callpilot server?

- A. Telnet
- B. PC Anywhere
- C. Hyperterminal
- D. Dial-up Networking

Answer: D

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**QUESTION 4**

Where can you find guideline for Callpilot system-level security (e.g., physical security of system, managing the Windows NT accounts on Callpilot,etc..)?

- A. in the online help provided with Callpilot Manager
- B. on the Nortel Networks Partner information Center web site
- C. in the Callpilot security Recommendations?chapter of the CallpilotAdministrator's Guide
- D. in the configuring Mailbox Security. Recommendation and Guidelines?section of the Callpilot Administration's Guide

Answer: C

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**QUESTION 5**

What should a customer do if they are worried about the security of running a PC Anywhere host on the Callpilot server?

- A. uninstall the modem until remote support is needed
- B. uninstall PC Anywhere until remote support is needed
- C. stop the PC Anywhere host until remote support is needed
- D. disconnect or turn off the modem until remote support is needed

Answer: D

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**QUESTION 6**

Which anti-virus software package(s) can be used with Callpilot 2.0?

- A. Computer Associates inoculate IT 4.53
- B. Norton Antivirus 2002, McAfee VirusScan 6.0
- C. No anti-virus software should be used with Callpilot2.0
- D. Only packages authorized by product bulletins on the Nortel Networks Partner information Center web sitesit

Answer: D

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**QUESTION 7**

After a Callpilot system is installed, how should the passwords of the built-in accounts(administrator, system , distributor, designer) on the system be handled?

- A. These passwords should be left unchanged.
- B. These passwords should be changed from their default values immediately.
- C. These passwords should be changed from their default values within 30 days.
- D. The password of the administrator account should be changed from its default value, but the passwords of the other accounts should be left unchanged to enable remote support.

Answer: B

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**QUESTION 8**

The Restriction/Permission Lists (RPLs) can be applied to\_\_\_\_\_

- A. the entire Callpilot system
- B. the entire Callpilot system and individual mailboxes
- C. the entire Callpilot system and individual mailbox classes
- D. the entire Callpilot system, individual mailbox classes and individual applications

Answer: D

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