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70-123

Microsoft

Planning, Implementing, and Maintaining a Software Asset Management (SAM) Program

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QUESTION 1:

You work as the Software Asset Management (SAM) consultant at Certkiller .com. The Certkiller .com network consists of a single Active Directory domain named Certkiller .com.

Certkiller .com has recently discovered that their customers have a wide installation of onsite terminal services. Certkiller .com network has additionally identified that NTFS rights are not used properly in terminal server installations. You have recently received instruction from the Certkiller .com network CIO to automate scans which recognize more applications for assigned terminal users which they are intended to run.

The network terminal users of Certkiller .com has recently started complaining that some of the applications are hidden and can only be run using a command prompt. You are required to identify if the network users are able to run the software and if they are allowed. During the course of the day you decide to configure the terminal server to allow scans producing a correct inventory of software for each user and need to know which method to use.

What should you do?

- A. You should escalate the server problem to the appropriate information technology (IT) department members whilst documenting the solution for future reference.
- B. You should start the terminal server's license manager which will handle the problems correctly.
- C. You should identify another tool which can be used to handle terminal server services.
- D. You should install Active Directory on the terminal server.

Answer: A

QUESTION 2:

You work as the senior Software Asset Management (SAM) technician at Certkiller .com. The Certkiller .com network consists of a single Active Directory domain named Certkiller .com.

You have received instruction from the CIO to create a full SAM review and program including the creation of license inventory and software inventory for 520 desktops and 45 servers for Certkiller .com customers. Certkiller .com makes use of several Select License agreements and Open License agreements, as well as hundreds of single license agreements.

Certkiller .com has ensured that the customers have collected all the licenses and agreements that could be found on the computer. You are required to create a license inventory using the most efficient method for the customer's large amounts of license collateral.

Which should you do? (Choose TWO.)

- A. You should try to import the license information keys from the registry whilst

transcribing the keys into a valid license record for the installed software.

B. You should assign each of the licenses to a desktop server.

C. You should try to import as many license information as possible from the publisher or reseller database manually preventing entering the information into the license inventory.

D. You should have the license information should be entered into a spreadsheet or database which is grouped by license type and agreement type.

Answer: C, D

QUESTION 3:

You work as the Software Asset Management (SAM) consultant at Certkiller .com. The Certkiller .com network consists of a single Active Directory domain named Certkiller .com.

You have recently held a meeting with the Certkiller .com network CIO to discuss your role in the company as the SAM consultant. You have recently received instruction from the CIO to explain to a new trainee SAM consultant the responsibilities of corporate offices in SAM and license compliance. You are required to identify the responsibilities of the corporate office.

What should you do? (Choose TWO.)

A. You should instruct the new trainee to remember in some countries piracy in the form of unlicensed software is a criminal offence. You should also remember that the corporate officers responsible for software license compliance could be held responsible for violating the law.

B. You should instruct the new trainee to remember that the corporate officers are able to pass their subordinates all penalties imposed when the company is discovered to be out of compliance with software license agreement.

C. You should instruct the new trainee to remember because a contract is involved in SAM that the corporate officers would delegate responsibility for software license compliance to a contract administrator.

D. You should instruct the new trainee to remember that the corporate officers should have their primary responsibility be to protect the assets of the company to the shareholders. You should also remember that the company is violating the law if software licenses are out of compliance.

Answer: A, D

QUESTION 4:

You work as the Software Asset Management (SAM) consultant at Certkiller .com. The Certkiller .com network consists of a single Active Directory domain named Certkiller .com.

Certkiller .com has grown through acquisitions for numerous years. CertKiller.com does not use an ordinary method for software license procurement. The various

departments within Certkiller .com all make use of different and informal procurement methods.

You have received instruction from the CIO to standardize the software procurement policy that will comply with good practice.

What should you identify?

- A. The procurement policy will avert virus infections on the Certkiller .com network.
- B. The procurement policy will guarantee security, compatibility and the enhance use of company resources.
- C. The procurement policy will ensure that the latest software is available by making use of patches and service releases.
- D. The procurement policy will stop software from being acquired illegally.

Answer: B

QUESTION 5:

You work as the Software Asset Management (SAM) Manager at Certkiller .com. The Certkiller .com network consists of a single Active Directory domain named Certkiller .com.

A Certkiller .com user named Ally Wagner is a member of the Software Asset Management team. You have received instruction from the CIO to make the employees aware of SAM policies and procedures. You delegate the task of informing the employees of the SAM policies and procedures to Ally Wagner. Ally Wagner needs to propose a dependable method to guarantee that all employees understands and complies with SAM policies and procedures. What should she identify? (Choose all that apply.)

- A. Employees that do not comply with the SAM policies and procedures should be reported to the publisher of the software.
- B. She should insist that all employees sign an agreement on SAM policies and procedures.
- C. All employees need to receive training in software Asset Management.
- D. Once they sign a document that they understand and will comply with the policies and procedures you are able to report them to the Business Software Alliance (BSA) and take legal action against the violators.

Answer: B, C

QUESTION 6:

You work as the senior Software Asset Management (SAM) technician at Certkiller .com. The Certkiller .com network consists of a single Active Directory domain named Certkiller .com.

A Certkiller .com user named Andy Booth is a member of the SAM team. Andy Booth finds out that the client makes use of academic versions of software for its

SAMPLE EXAM



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