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Oracle

Oracle Comm. Billing & Revenue Management: Server Administrator

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DEMO EXAM

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QUESTION: 1

A customer can directly purchase which of the following pricing objects?

- A. Deal
- B. Plan
- C. Product
- D. A and B
- E. A, B, and C

Answer: D

QUESTION: 2

Of the following objects listed, which is NOT created when using PCM_OP_CUST_COMMIT_CUSTOMER to create an account?

- A. /product
- B. /service
- C. /account
- D. /payinfo
- E. /item

Answer: A

QUESTION: 3

Which of the following steps is required when creating a new FM?

- A. Configure the FM as part of the CM
- B. Create an opcode-to-function mapping file
- C. Define a new opcode with its number in a header file
- D. A and B
- E. A, B, and C

Answer: E

QUESTION: 4

An Infranet.properties file can be found in which of the following default directories?

- A. /opt/portal/7.0/apps/pin_billd
- B. /opt/portal/7.0/sys/eai_js
- C. /opt/portal/7.0/sys/dm_oracle

- D. /opt/portal/7.0/sys/cm
- E. None of the above

Answer: B

QUESTION: 5

Which of the following opcodes is NOT implemented in the Business Process Tier?

- A. PCM_OP_CUST_COMMIT_CUSTOMER
- B. PCM_OP_ACT_ACTIVITY
- C. PCM_OP_SEARCH
- D. PCM_OP_RATE_ACTIVITY
- E. PCM_OP_CUST_MODIFY_CUSTOMER

Answer: C

QUESTION: 6

Which of the following is NOT a valid error location for an error that occurred in the CM?

- A. PIN_ERRLOC_CM
- B. PIN_ERRLOC_FLIST
- C. PIN_ERRLOC_PCM
- D. PIN_ERRLOC_POID
- E. B and C

Answer: C

QUESTION: 7

Which of the following is NOT Portal client-side software?

- A. Self-Care Manager
- B. Pipeline Manager
- C. Pricing Center
- D. Revenue Assurance Center
- E. Business Configuration Center

Answer: B

QUESTION: 8

Which of the following is NOT an example of a bill item?

- A. Usage item
- B. Configurable item
- C. Settlement item
- D. Cycle arrear item
- E. Cycle forward item

Answer: C

QUESTION: 9

A customer purchases a calling plan that charges all calls at a rate of \$0.50/minute. After a 100-minute call, the customer is charged with the amount of \$50.00. This particular calling plan has two discounts. Discount object 1, which is set at a priority of 4, is configured to give a 15% discount. Discount object 2, which is set at a priority of 5, is configured to give a 25% discount. Both discount objects are defined as parallel. Based on the scenario above, the total charge paid by this customer for the 100-minute call after the discounts are applied is

- A. \$32.50
- B. \$37.50
- C. \$20.00
- D. \$42.50
- E. \$30.00

Answer: E

QUESTION: 10

Which of the following is an example of Supplementary Service for GSM Telephony?

- A. Voicemail
- B. Caller ID
- C. Friends and Family
- D. A and B
- E. A, B, and C

Answer: D

QUESTION: 11

The Basic Digital Cable with Hi-Speed Internet Plan charges \$40.00/month for cable service and \$30.00/month for Internet service. Both of these charges are Monthly Cycle forward charges; therefore, they are charged at the beginning of each month. The installation

fee for cable service is \$20.00. The installation fee for Internet service is free. If this plan is purchased during the promotional months of Dec Feb, the first month of Internet service is free. Assuming that a customer purchases the above plan on December 15th with the payment set as invoice and there is no proration on the monthly fees, what is the expected balance for the customers first bill?

- A. \$90.00
- B. \$60.00
- C. \$130.00
- D. \$160.00
- E. \$50.00

Answer: C

QUESTION: 12

Which of the following statements about the Rollover feature in Portal is FALSE?

- A. You can specify the maximum number of rollover cycles
- B. You can specify the maximum rollover amount per cycle
- C. You can specify the maximum total amount that can be rolled over
- D. Product proration rules cannot be applied to a rollover amount
- E. Effective dates can be set for rollovers

Answer: D

QUESTION: 13

Which of the following is NOT Portal client-side software?

- A. Self-Care Manager
- B. Pipeline Manager
- C. Pricing Center
- D. Revenue Assurance Center
- E. Business Configuration Center

Answer: B

QUESTION: 14

Which of the following is NOT an example of a bill item?

- A. Usage item

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