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Avaya Specialist - IP Office Implement and Support Elective Exam

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DEMO EXAM

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QUESTION:1
A customer wants a quick way of putting callers through to the mailbox for hunt group 245 SalesAdmin. They want to be able to put the caller on hold and just dial 123. Which Short Code should be used to accomplish this?

A. Telephone Number "SalesAdmin" Feature VoiceMailCollect
B. Telephone Number "#SalesAdmin" Feature VoiceMailCollect
C. Telephone Number 245Feature VoiceMailCollect
D. Telephone Number "SalesAdmin" Feature VoiceMailDrop

Answer: B

QUESTION:2
Which three options does the IMS user have available in Microsoft?Outlook? (Choose three.)

A. Select IMS server.
B. Select Voicemail Box.
C. Select Voicemail server.
D. Select handset for VM playback.
E. Prompt before connecting to server.

Answer: B,D,E

QUESTION:3
An IP Office telephone user reports that a phone is not ringing for outside calls. What are three possible reasons why this is happening? (Choose three.)

A. The IP Office locale is set to "A-Law".
B. The phone does not have the user profile logged onto the phone.
C. The ring volume is too low to hear.
D. The phone has been set to "Offhook Station". E. The phone is set to "Do Not Disturb".

Answer: B,C,E

QUESTION:4
When configuring Session Initiated Protocol (SIP) trunks with SIP authorization using an IP address on an IP Office system which option must be set in the SIP Line configuration form for the trunks to function correctly?

A. The customer's NAT IP address must be entered on the SIP line form.
B. The Primary Authentication Name must be set.
C. The compression mode must be set to automatic.
D. The ITSP IP address must be entered on the SIP line form.

Answer: D

QUESTION:5
When installing IP Hardphones, the engineer wants to use the IEEE 802.3af standard to _____.

A. Supply AC voltage to the IP Office
B. Supply power to the IPHardphones
C. Perform Layer 3 routing for IPHardphones
D. Filter multicast traffic to the appropriate IPHardphone

Answer: B

QUESTION:6
Recordings take up how much space on a hard drive?

A. 2MB per minute
B. 200KB per minute
C. 1MB per minute
D. 650KB per minute

Answer: C

QUESTION:7
Which three pieces of information does System Status Application provide? (Choose three.)

A. Configuration errors
B. Local IP Office license status
C. Trunk status
D. Extension status
E. Remote IP Office licensestatu

Answer: B,C,D

QUESTION:8
A customer wants to have a simple conference bridge with four permanent bridges set up off of a menu in VoiceMail Pro. The customer also wants each bridge protected with a different static PIN. Where in the setup of this scenario would you enter the PIN?

A. On the General tab in the menu action
B. On the General tab for each transfer action
C. On the Telephone Number field in the IP Office Short Code
D. In the Properties box for each option in the Touch Tone tab in the menu action
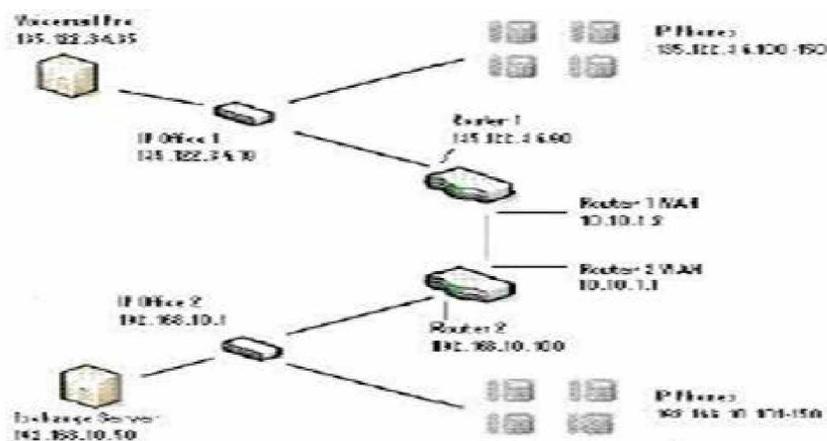
Answer: B

QUESTION:9
Which Dynamic Host Configuration Protocol (DHCP) options are available in the IP Office?

A. Disabled, Enabled
B. Server, Enabled, Client
C. Server, Disabled, Client,DialIn
D. Server, Client, Disabled

Answer: C

QUESTION:10
Click the Exhibit button.

In the exhibit, what would the default gateway for IP Office 1 be?

A. 10.10.1.1
B. 10.10.1.2
C. 192.168.10.100
D. 135.122.34.90

Answer: D

QUESTION:11
Which file validates the version of software that is to be loaded into the 4600 Series
Telephone set?

A. bbla0_83.scr
B. 46xxsettings.txt
C. 46xxsettings.scr
D. 46xxupgrade.scr

Answer: D

QUESTION:12
What is necessary to upgrade the firmware for the 4600/5600 series sets on an IP Office
system?

A. Manager
B. Serial cable
C. Third-party FTP server
D. Null modem cable

Answer: A

QUESTION:13
Which two operating systems are supported by VoiceMail Pro? (Choose two.)

A. Microsoft Windows 2000
B. Microsoft Windows XP
C. Microsoft Windows 98 SE

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