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# 00M-245

## IBM

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**QUESTION: 1**

What is one of the processes which demands the most of human resources inside a complex IT Environment?

- A. Monitoring.
- B. Track of changes and configuration.
- C. View of the current environment.
- D. All of the above.

**Answer: A**

**QUESTION: 2**

Name the solution that is offered as a component of TEM (Tivoli Endpoint Manager) for Lifecycle Management, Security & Compliance and also offered as a standalone product?

- A. Patch Management
- B. Version Management
- C. Compliance Management
- D. None of the above.

**Answer: A**

**QUESTION: 3**

What is the name of the IBM Business Service Management solution that: Simplifies service model maintenance through discovery integration, Provides Real-time status through Consolidated Operations Management integration, and Calculates “Key Performance Indicators” by leveraging automated acquisition of business metrics?

- A. Tivoli Business Service Management
- B. Tivoli Business Service Strategy
- C. IBM Business Framework
- D. All of the above.

**Answer: A**

**QUESTION: 4**

What is the first step towards the objective of aligning IT with the business objectives?

- A. Having an exact inventory of the environment.



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