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000-751

IBM

Retail Store Technical Solutions

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Question: 1

In developing a training plan for the retailer, which of the following is the first consideration?

- A. Determine audience (s)
- B. Determine content structure
- C. Determine schedules
- D. Determine delivery method

Answer: A

Question: 2

Which of the following characteristics is a benefit of hardwired terminals over wireless terminals?

- A. Easier to modify store layout
- B. Faster price lookup
- C. Shorter load time
- D. Improved data integrity

Answer: C

Question: 3

How should a Retail Technical Specialist increase the probability that the retailer expectations will be met during the rollout phase?

- A. Establish milestones in the project plan
- B. Communicate progress against project plan milestones
- C. Involve store personnel in rollout
- D. Perform regular system testing

Answer: B

Question: 4

A retailer has requested an integrated POS solution which needs to include a printer, 2-sided display, 50-key keyboard, credit card reader, and a handheld scanner. The solution team is recommending a 4694-247. Which of the following best describes the feasibility of this solution?

- A. The 4694-247 will meet the customer's requirements.
- B. The 4694-247 does not have enough I/O ports for this solution
- C. The 4694-247 base unit will not integrate with a cash drawer.
- D. The 4694-247 will require a Y-cable to support the two-sided display

Answer: A

Question: 5

What is done to collect problem data DDS/CSF?

- A. Copy dump files to the IBM support site
- B. Use the Problem Analysis Utility
- C. Use the Node Control Utility
- D. Use the Compress Utility for the files in the work directory

Answer: B

Question: 6

Which of the following could have the greatest impact on store installation requirements?

- A. Network configuration
- B. Item file format
- C. Cashier scheduling
- D. Scanning requirements

Answer: A

Question: 7

A retail Technical Specialist is setting up a 4694-247 for a 4690 OS demonstration. During startup, the 4694 gets stuck at U005. Which of the following is the most appropriate action to take?

- A. Check the terminal device group
- B. Run the Clear 4694 NVRAM Utility
- C. Make sure all of the peripherals are plugged in securely.
- D. Verify LAN or loop connection is sound.

Answer: B

Question: 8

Which statement is true in a 4690 single controller environment?

- A. TCP/IP cannot be used.
- B. DHCP cannot be used
- C. Frame Relay network cannot be used
- D. The controller
- E. Cannot be assigned as Master

Answer: D

Question: 9

A Retail Technical Specialist is assembling a demonstration of a 4690 controller which will connect via SNA to a retailer existing AS/400. Which of the following 4690 configuration parameters have to be matched with a value configured on the AS/400?

- A. session group
- B. Line name
- C. Line local node address
- D. Link remote node address

Answer: D

Question: 10

Which of the following steps are always required when integration an application Source code change?

- A. Run Terminal Load Shrink
- B. Recompile
- C. Turn off user exits
- D. Stop background sales support
- E. Relink

Answer: A, B

Question: 11

Which 4693 or 4694 I/O devices will work with a SurePOS 700?

- A. Only the 2x20 display will work
- B. Only the cash drawer will work
- C. None of the I/O devices will work
- D. All of the I/O devices will work

Answer: C

Question: 12

A small footprint merchandise retailer is expanding their operations outside the United States. Two of the countries in which they intend to do business have notorious problems with the quality of electrical service from their power provider, and the customer has decided that the ability to boot from local media when the store controller is not available is a requirement. This retailer has two to four point-of-sale terminals per store. Which of the following configurations would meet this requirement?

- A. Two store controllers with MCF and 4694 terminals with hard drives running native 4690 OS
- B. A single store controller with MCF and 4694 terminals with hard drives running native 4690 and connected to a UPS
- C. 4694 terminals with hard drives all configured to run native 4690 OS as controller terminals
- D. A single store controller and 4694 terminals running native 4690 OS with flash memory cards and TOF
- E. A single store controller and 4694 terminals with hard drives running 4690 under DDS

Answer: C

Question: 13

In a 4690 OS and application environment, what hashing algorithm often provides best performance on large keyed files (over 3 MB) with keys containing ASCII data?

- A. 0 - IBM folding
- B. 1 - Exclusive OR (XOR) Rotation
- C. 2 - Polynomial
- D. 3 - Hierarchical

Answer: C

Question: 14

Of the following, what is the first step when developing a plan to convert to a new store system?

- A. Review POS requirements
- B. Order hardware
- C. Determine system requirements
- D. Review current operations
- E. Establish lab environment

Answer: D

Question: 15

What is the primary intended use of the ICE browser that is supported under OS V3?

- A. Provide Intranet applications for the terminal
- B. Provide internet applications for the terminal



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