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IBM

IBM System z Technical Support V5

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QUESTION: 1

A System z customer is planning to move their data center with several existing System z servers to a new space without a raised floor. Which of the following requirements should the technical specialist discuss with the customer?

- A. Ordering the height reduction feature if needed
- B. Top Exit Cabling Option is required for all the CPCs
- C. Confirm all the System z servers are z9 BC, z10 BC or z114
- D. Confirm the new installation is compliant with the Installation Manual for Physical Plugging

Answer: C

QUESTION: 2

A customer technical staff has been briefed on migration to a z114 or z196. They are discussing the new features with the System z Technical Specialist. Which of the following customer statements is incorrect and must be corrected by the Technical Specialist?

- A. Addition and removal of z196 I/O cage is disruptive
- B. There is Plan Ahead option available for the I/O drawers
- C. The I/O drawers can be added or removed non-disruptively
- D. The correct mix of I/O cage and drawers is configured based on the number and type of I/O features ordered

Answer: B

QUESTION: 3

During which of the following activities do the customer and the technical specialist define post installation support?

- A. During the TDA (Solution Assurance)
- B. When establishing the system ship date
- C. When configuring the System z using eConfig
- D. During the installation of the equipment by the CE

Answer: A

QUESTION: 4

Which new z196 feature provides significant error detection and correction capabilities for bit, lane, DRAM, DIMM socket and memory channel failures?

- A. RAS
- B. RAID
- C. RACEv
- D. RAIM

Answer: D

QUESTION: 5

A new customer has approached a System z Technical Specialist to help them upgrade their older System z mainframe. Growth is minimal. Which of the following is needed to create an initial z114 configuration?

- A. Energy consumption
- B. Disk Storage Growth Rates
- C. Installed Base System Report
- D. The number of distributed servers installed

Answer: C

QUESTION: 6

A customer will be upgrading their z10 EC to a z196 and would like to position the z196 to take advantage of new PCIe infrastructure for future support. Currently they have two I/O cages. The customer cannot take a future outage to add the new drawer. Which of the following will position the server for future use of a PCIe I/O drawer?

- A. Just perform the upgrade, the existing cards will carry forward into the new PCIe drawer.
- B. The drawer can be added later when the customer is ready to order the new PCIe cards.
- C. Order the new PCIe OSA-Express4S 1000BaseT and/or FICON Express4S cards now which will drive the new PCIe drawer.
- D. The new PCIe drawer cannot be installed concurrently so order the new PCIe OSA-Express4S 10GbE and/or FICON Express8S cards now which will drive the new PCIe drawer.

Answer: B

QUESTION: 7

The System z Technical Specialist is sizing a zEnterprise z196 + zBX for a multi-tier applications, which is running today on z10 EC and distributed environment under AIX. Which of the following should be used for the sizing of the proposed zEnterprise configuration?

- A. Use zPCR or zCP3000 for the z196 sizing, and engage a Techline specialist for the POWER7 sizing.
- B. Use the MIPS table for z196 sizing and engage a Techline specialist for the POWER7 sizing.
- C. Use the COMP Conversion tables for both environments
- D. Use zPCR or zCP3000 for the z196 sizing, and use estimated TPM-C ratios for POWER7

Answer: A

QUESTION: 8

A customer recently ordered a z196 with a zBX. Which of the following is the best action a specialist could take to ensure the customer is satisfied with the new zBX?

- A. Review the hardware support process and the HMC documentation for the z196 CPC and the zBX
- B. Conduct and "Fit for Purpose Study"
- C. Conduct a z/VM Implementation Workshop
- D. Mentor the customer on installing PowerVM and VMware

Answer: A

QUESTION: 9

For a z196, post installation support requires a discussion with the customer about telephone and remote support service. Which of the following is the best recommendation to the customer?

- A. Use analog telephone line for RSF function.

- B. Use the Internet via broadband for the RSF function
- C. Use a dial-up modem and call IBM support collect to save the customer money.
- D. Either an analog telephone line or the internet via broadband can be used for the RSF function

Answer: B

QUESTION: 10

z196 has better performance than z10 EC. Which of the following is the reason?

- A. RAIM memory
- B. Additional Cryptographic algorithm
- C. More I/O bandwidth
- D. Faster processor speed

Answer: D

QUESTION: 11

A customer has a Power with AIX server farm with network connectivity to a zEnterprise processor. Which of the following would represent a potential zBX opportunity for this customer?

- A. The customer wants to accelerate certain DB2 on zEnterprise queries.
- B. The customer wants to accelerate their DB2 on Power with AIX.
- C. The customer wants a stand-alone zBX with Power blades to free up floor space.
- D. The customer wants to move Linux virtual machines from the zEnterprise to a zBX so that the Linux applications can be closer to a Smart

Answer: A

QUESTION: 12

In a pre-Sale TDA review meeting, what requirement below is recommended before placing an order for new or upgrade system z114 or z196 machine being proposed. Which of the following requirements must be performed before the TDA review?



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