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# 000-439

## IBM

*Fundamentals of Enterprise Solutions Using IBM Tivoli Storage 2008*

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**Question: 1**

A business has ten servers that are critical and must be restorable at the disaster recovery site. Which three components must be considered in the disaster recovery site to implement this request? (Choose three.)

- A. SLAs
- B. Availability of HBAs
- C. IP network speed at the disaster site
- D. Backup and restore media infrastructure
- E. Amount of incremental data on the client
- F. Network speed from disaster site to primary site

**Answer: A, C, D**

**Question: 2**

During the planning and inventory phase of the consulting process, which two topics are part of the document describing the customer's current storage environment (baseline)? (Choose two.)

- A. Return on investment (ROI) analysis
- B. Customer's storage hardware assets
- C. Customer's long term business vision
- D. Customer's IT processes related to storage
- E. Mapping of IBM storage solutions that meet customer's needs

**Answer: B, D**

**Question: 3**

What information is relevant when creating a customer's baseline documentation as input to a storage solution design?

- A. Biggest risk factors
- B. IBM solution differentiators
- C. Business benefits provided by the solution
- D. IT organizational structure diagram and description

**Answer: D**

**Question: 4**

Who should attend an introductory meeting of a business continuity design and implementation project?

- A. IBM Tivoli Identity Manager administrator
- B. IBM Tivoli Enterprise Portal administrator
- C. IBM Tivoli Storage Manager administrator
- D. IBM Tivoli Access Manager administrator

**Answer: C**

**Question: 5**

Which information should a customer baseline document include?

- A. Analysis of customer's data management maturity level
- B. Analysis of all data loss exposures that the customer currently faces
- C. Configuration logs showing customer data structure for applications and databases

D. Names and phone numbers of everyone that needs to be contacted during the current customer engagement

**Answer: D**

**Question: 6**

Which three factors must be considered when implementing IBM Tivoli Storage Manager? (Choose three.)

- A. Network speed
- B. Number of HBAs required
- C. Type of SAN disk being used
- D. Change rate of the client data
- E. Number of SAN switches in the infrastructure
- F. Microcode level of the SAN device where the storage pools are located

**Answer: A, B, D**

**Question: 7**

What is required to identify valid participants for an introductory meeting?

- A. Organization address book, including pictures
- B. Organization mailing list showing the exact locations where each employee is working
- C. Organization chart showing the line relationship between the CIO and the subordinate storage group
- D. Organization chart showing the lateral relationship between the CIO and the subordinate storage administrator

**Answer: C**

**Question: 8**

Which two IBM software product functions are designed to map to the customer business requirements? (Choose two.)

- A. Handling alerts
- B. Monitoring thresholds
- C. Handling documentation
- D. Managing network sockets
- E. Providing management reports

**Answer: A, B**

**Question: 9**

Which server component acts as a traffic controller by directing information and handling requests from the agent?

- A. TotalStorage Productivity Center for Data
- B. TotalStorage Productivity Center for Disk
- C. TotalStorage Productivity Center Basic Edition
- D. TotalStorage Productivity Center for Replication

**Answer: A**

**Question: 10**

Which two processes should be in place for a successful data management initiative? (Choose two.)

- A. Data security
- B. Data replication
- C. Data provisioning
- D. Change management
- E. Incident management

**Answer: A, B**

**Question: 11**

A customer plans to renew their storage infrastructure to cope with performance and availability requirements stated by IT management and business drivers. Which solution should be recommended to this customer?

- A. SAN Volume Controller
- B. Bare Machine Recovery
- C. Tivoli Enterprise Console
- D. IBM Tivoli Storage Manager

**Answer: A**

**Question: 12**

What are two benefits of mapping the customer business processes to the storage environment in the baseline gathering stage? (Choose two.)

- A. Identifies waste
- B. Describes costs clearly
- C. Provides audit-ready posture
- D. Defines steps and sequences
- E. Defines customer requirements

**Answer: A, D**

**Question: 13**

Which key business process is most necessary to understand in order to describe SLAs as they relate to storage?

- A. Audit procedures
- B. Hardware provisioning
- C. Customer service handling
- D. Maintenance and support services

**Answer: B**

**Question: 14**

What is required in order to back up a customer critical files?

- A. IBM Tivoli Storage Manager for SANs
- B. IBM TSM Hierarchical Storage Manager (HSM) on Windows
- C. IBM Tivoli Storage Manager for System Backup and Recovery
- D. Open File Support with IBM Tivoli Storage Manager Extended Edition

**Answer: D**



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