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# 000-031

## IBM

*IBM Tivoli Service Automation Manager V7.2 Implementation*

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**QUESTION: 1**

Which value is stored in the PMRDP.Net.VMware.SwitchTemplate configuration setting to be used by VMWare?

- A. the DCM object name of the Net Resource Pool
- B. the DCM object ID of the Virtual Server Template
- C. the DCM object ID of the corresponding subnetwork
- D. the DCM object name of the Virtual Switch Template

**Answer: D**

**QUESTION: 2**

Which process manager product (PMP) is responsible for creating DCM objects?

- A. IBM Tivoli Release Manager
- B. IBM Tivoli Provisioning Manager
- C. IBM Tivoli Configuration Manager
- D. IBM Tivoli Service Request Manager

**Answer: B**

**QUESTION: 3**

Where is a Resource Allocation template required?

- A. All service topology nodes require the resource allocation templates
- B. Only the service topology nodes where the Min Cardinality is set to 1.
- C. Only the service topology nodes where Needs Resource Allocation is set.
- D. Only the service topology nodes where the Max Cardinality Unbound is set.

**Answer: C**

**QUESTION: 4**

When is the Resource\_Master workflow invoked?

- A. before invoking the REST API
- B. after the Service Request is created
- C. when the user interface interaction is initiated

D. after invoking the REST API, but before the Service Request is created

**Answer:** B

**QUESTION:** 5

Which statement is true about auto-approval?

- A. It is set in a configuration file.
- B. It is related to an IBM Tivoli Provisioning Manager workflow.
- C. It is related to an IBM Tivoli Process Automation Engine workflow.
- D. It is related to IBM Tivoli Process Automation Engine and IBM Tivoli Provisioning Manager workflows.

**Answer:** C

**QUESTION:** 6

What determines the number of network interfaces that will be included in the provisioned virtual servers?

- A. subnet group
- B. resource pool
- C. network interfaces
- D. virtual machine template

**Answer:** B

**QUESTION:** 7

What are two requirements for creating a management plan task assignment? (Choose two.)

- A. Create a new service request.
- B. Create a job plan specifying the task.
- C. Create a TPM workflow specifying the task.
- D. Set the property in the TPAE System Properties.
- E. Create a service topology node operation to specify the job plan.

**Answer:** B,E

**QUESTION:** 8

What is the correct current status before a Service Definition is usable?

- A. Active
- B. Approved
- C. Operation
- D. In Progress

**Answer:** B

**QUESTION:** 9

How is the first management plan specified to run on creation of a new service deployment instance?

- A. set the run order for the appropriate management plan to 1
- B. set the status of the appropriate management plan to Primary
- C. select the Initial checkbox for the appropriate management plan
- D. enter the name of the appropriate management plan in the preparation workflow input parameters section

**Answer:** C

**QUESTION:** 10

Which function ensures a Service Request is generated when a Catalog Request is submitted through the Self-Service User Interface?

- A. If the Submit to Cart Script is specified on the Offering.
- B. If the Offering Type on the Offering is set to Service Request.
- C. If the Service Definition Create Service Request checkbox is selected.
- D. An escalation is firing in the background every 15 seconds checking to see if new catalog requests have been submitted and if any have an Escalation Point Action.

**Answer:** B



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